

ESG REPORT 2021

Our Hearts for “Life Design Developer”
Build up ways of living for the future by everyone's heart.





AEON MALL Hai Phong Le Chan (Vietnam)



AEON MALL Sentul City (Indonesia)



AEON MALL Qingdao Xihai Xinqiu (Shandong Province, China)

Aiming at becoming a commercial facility that can cope with various changes in local community and society, and stays close to everyone's daily life.

In 2020, significant changes have taken place in daily lives all over the world.

AEON MALL, as a base for supporting people's fulfilling life, while adjusting to new lifestyle and creating unprecedented values, continues the thought that has been taken importantly so far, and dedicates ourselves to the construction of a better city.

In order to protect the safety of our customers and shopping mall staff.

In order to support people's physical and mental health and create smiles.

In order to realize sustainable development of the charming local community and society.

In order to live in harmony with the nature that is full of green.

As a "Life Design Developer," we focus on the future, and continue to evolve.



AEON MALL Takasaki (Gunma Prefecture)



AEON MALL Ageo (Saitama Prefecture)



AEON MALL Kochi (Kochi Prefecture)

Our Vision

Basic Philosophy

Customer first

Management Philosophy

AEON MALL is a Life Design Developer that works with communities and produces ways of living for the future.

Management Vision

Becoming a company that will touch the hearts of 5 billion visitors throughout Asia.

Corporate Slogan



Corporate Profile

Company Name	AEON MALL Co., Ltd.
Date Established	November 1911
Capital Stock	42,372 million yen (as of the end of February 2021)
Business Activities	Large scale community development and shopping mall development and operation Real estate sales, lease, brokerage [Minister of Land, Infrastructure, Transport and Tourism (3) No.7682]
Number of Employees	5,208 (as of the end of February 2021)

About this Report

Editorial policy	This booklet has been produced for better understanding for our business development with actual case examples. We introduce case examples as specifically as possible from among our corporate activities in FY2020.
Organizations	AEON MALL Co., Ltd. Includes group companies and facilities / Regarding Environmental index exclude 70 malls that AEON MALL Co., Ltd. entrusted by AEON Retail Co., Ltd., mozo wondercity, Kobe Harborland umie, QUALITE PRIX, AEON SENRITO SENMONKAN and OPA's commercial facilities.
Reporting Period	From March 1, 2020 to February 28, 2021 Notice shall be given regarding information outside reporting period on each occasion. Positions of employees are as of the end of February 2021.
Publication	May 2021

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SDGs [Sustainable Development Goals]

Along with our ISO26000 CSR (Corporate Social Responsibility), we are also working on SDGs (Sustainable Development Goals) which consists of 17 articles for sustainable goals which are described in "Transforming our world: the 2030 Agenda for Sustainable Development" that was adopted as a development goal of the entire international community at the United Nations Summit held in September 2015. This report introduces AEON MALL's efforts on these development goals with a description of respective marks.





In FY2020, our business was also greatly affected by the spread of COVID-19.

Under such circumstances, we have established the AEON Novel Coronavirus Prevention Protocol and implemented measures to prevent the spread of the Novel Coronavirus in order to provide "safety and security" to our customers, our employees and the regions where our stores are located in Japan and overseas.

Besides our Company's own efforts, it is because of the full understanding and assistance from all parties involved in our business that we could successfully implement these measures. I would like to express my sincere gratitude to everyone involved.

As a core company of the AEON Group, our development and operation business is centered on commercial facilities, and as of the end of February 2021, we have established a total of 196 bases in Japan, China and the ASEAN region.

On a global scale, COVID-19 has changed the rules of business, such as the structure of industry, and has had significant impacts on individuals' consumer activities and lifestyles.

In addition, in the previous fiscal year, many regions also suffered from natural disasters such as torrential rains and earthquakes caused by the effects of climate change.

Under such circumstances, our Company has re-recognized the thoughts behind AEON's basic philosophy of "With customers as our starting point, pursue peace, respect for humanity, and contribute to the local society." At the same time, we are also determined to make unremitting efforts to regain peace in the region through business activities, and continue to pursue "safety and security" for the residents in the region.

Moreover, in order to achieve "safety and security" and further value creation, we, with the strength of the whole company, are committed to creating "Happiness Malls" that provide support for



customers' healthy lives, and fulfillment of the heart and mind, where customers can get vitalized, break into smiles, and become healthy every time they come to the malls with their cherished families and friends.

In this era full of uncertainty, what is needed is an organization that can sensitively capture the signs of social change and can take action from the starting point of "why" on the issues of "how to continuously create new values and customer values in the market," and "how to improve not only economic values but also social values." We are aiming at creating an organization in which every employee can think about "what they should do now" and take practical actions with "the Vision for our Company" As a starting point.

This booklet summarizes a portion of the corporate activities committed to the Important Subjects (Materiality) needed to be solved that are set on the basis of the "Vision" for the Company together with the thoughts of employees. As you read this booklet, I hope you will continue to support and cooperate with us.



President of AEON MALL Co., Ltd.

岩村 康次

Yasutsugu Iwamura



Measures to contain the spread of COVID-19 (1)

In order to protect the safety and security of our customers and specialty store staff, we continue to carry out comprehensive infection prevention measures.

Initial response measures to the Novel Coronavirus

Because of the worldwide spread of COVID-19, we implemented measures to shorten business hours or temporarily suspend business in shopping malls in Japan, China and the ASEAN region. Following a declaration of state of emergency in Japan, we temporarily closed our specialty stores in shopping malls and urban shopping centers in 7 prefectures from April 8, 2020. From April 18, all 164 facilities nationwide were temporarily closed. With the phasing out of the state of emergency, we gradually resumed

our business from May 13. In view of the business restrictions caused by the pandemic, we have reduced or exempted the rent for all AEON MALL specialty stores throughout Japan for two months starting in March 2020. In August, we took measures including establishing the Novel Coronavirus Response Team as a specialized deployment, continuing to work on preventing the spread of infection in malls and within the Company.

In August 2020, we established a special response team for the purpose of preventing the spread of COVID-19 and took measures such as keeping track of the number of infected persons and activities of positive patients in AEON shopping malls throughout Japan, and establishing rules and putting up warnings for preventing the spread of infection within malls. We believe that the Company's most crucial mission is to ensure that all people can feel secure coming to our malls, and we are trying to prevent the spread of infection by sharing information and policies throughout the whole AEON group. I would like to thank everyone for your cooperation so far. At the same time, we will continue to implement various measures in order to continue to ensure you peace of mind.



Novel Coronavirus Response Team
Team leader
Yohei Fumiya

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Goals



Measures to prevent the spread of infection within malls

In order to prevent our customers and shopping mall employees from getting infected, we have implemented various measures in accordance with the AEON Novel Coronavirus Prevention Protocol established in June 2020 to avoid closed spaces, crowds and close-contact situations, including prevention of droplet transmission and contact transmission within the facilities. Inside the malls, we have thoroughly taken careful measures in all places, such as strengthening ventilation to promote air circulation, placing hand sanitizers at all doorways, and ensuring that seats in eating/drinking spaces are separated to keep distance, etc. With the AEON MALL App, customers can monitor the crowding level of malls from their smartphones at home. In addition, in order to ensure that the specialty store staff can work with peace of mind, body temperature measurements are taken when they enter the mall to monitor their physical conditions. We are planning to provide facilities in AEON shopping malls throughout Japan to be used as COVID-19 vaccination sites from April 2021 to further contribute to the health of local residents. We will continue to make effort to provide everyone with maximum security.



Turn the measures to prevent the spread of infection within malls into the "normal" from now on



Left: In the staff lounge, all seats are equipped with acrylic panels to prevent droplets transmission, and a large air purifier is placed for ventilation (AEON MALL Shinrifu South Building: Miyagi Prefecture)
Top right: strengthen air circulation with ventilation system Bottom right: prevent overcrowding in the mall with the visitor number counting system

Became the first commercial facility in Japan to pass the WELL Health-Safety Rating

AEON MALL Ageo (Saitama Prefecture), opened in December 2020, became the first commercial facility in Japan to pass the WELL Health-Safety Rating, which is a global evaluation standard for measures against Novel Coronavirus. WELL Health-Safety Rating is established by IWBI (The International WELL Building Institute) in June 2020 based on the knowledge of experts in fields like public health. It is an evaluation of facility management and operation in consideration of the health and safety of customers and employees during the COVID-19 pandemic, conducted by a third party certification institution according to global standards. In March 2021, AEON MALL Shinrifu (Miyagi Prefecture) also passed this evaluation.



Measures to contain the spread of COVID-19 (2)

We are committed to providing support for people who are facing various difficulties due to the COVID-19 pandemic, while improving our communication with customers in adaptation to the new lifestyles.



Propose new ways of communication to customers

Using digital technologies to pursue fun and convenience

■ Live commerce

Starting in March 2021, we have launched "LIVE SHOPPING" in about 80 shopping malls. Through video livestreaming, customers can enjoy shopping anytime and anywhere while communicating with specialty store staff. Combining reality with digital, we create opportunities for customers to become fans of specialty stores and the staff who work there.

■ Fun arithmetic lessons by Yoshimoto comedians

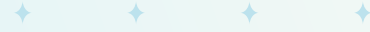
This is an event that was live-streamed simultaneously in three malls online using digital signage, featuring highly educated comedians who are also active in quiz shows to convey how arithmetic can be fun. While advance reservations was required to ensure that customers keep social distance, customers were able to enjoy the event through birthday-guessing games and so on.

■ Sports-promoting video release and offline activities

Our collaboration project with Mizuno Corporation for the purpose of improving people's enthusiasm for sports and realizing health support has been included in the publicly-recruited enterprise Sport in Life Promotion Project of 2020 by Japan Sports Agency. By holding sports try-out events and using the website and app to release video contents, we make it possible for our customers to enjoy the fun of sports not only when they come to the mall but also at home.



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Make use of the spacious parking lot to provide entertainment activities while avoiding the three C's (closed spaces, crowds and close-contact situations)

In adaptation to the new lifestyles, we utilized the outdoor parking lot to hold "drive-in" events, which can be enjoyed in the car, avoiding direct contacts between customers. We held events like public viewing of J-League games, movies, and character shows at malls throughout Japan.



Use donations to support various groups

We provided support for those who are facing various issues due to the spread of COVID-19 through the fundraising activities carried out by AEON group. In National Children's Cafeteria Support Fundraising, we collected donations from stores of AEON group all over Japan to support the continuation of activities of groups committed to solving the health concerns and malnutrition

problems of children who are unable to get adequate meals due to family situations. In addition, we are supporting medical sites in regions under pressure in Kyoto, Osaka and other 4 prefectures in Kinki region through Fundraising for Supporting Health Care Workers for COVID-19.

Initial response measures to the outbreak of COVID-19 (Wuhan, China)



In Wuhan, China, transportation facilities stopped operation from January 23, 2020, and the city was locked down for about two and a half months. The three AEON shopping malls in Wuhan have also temporarily closed their specialty stores since January 24. To ensure lifelines like food and daily necessities for the public, only AEON general supermarkets remained open after January 24 at the request of the government. The three shopping malls previously closed were reopened on April 1 after safety was ensured.

The safety of customers and employees is our top priority

During the lockdown period of Wuhan, people were strictly restricted with regard to going outside. However, some of our employees applied to the government for permission to go out, and put lots of effort into disinfecting and cleaning shopping malls, ensuring supplies for pandemic prevention, checking the health status of all employees, and compiling a Pandemic Prevention Handbook. After the resumption of business, we have continued to implement these measures to prevent infection, and at the same time provided support for specialty stores that aim at revitalizing business. At AEON MALL Wuhan Jinqiao, which renovated the foodstuff zone and reopened in June 2020, thanks to careful and prudent preventive measures, we have won not only the trust of our customers but also the trust of specialty stores as a place where customers can enjoy shopping with peace of mind, so that they chose to open stores in our Company's malls. As a commercial facility where numerous customers gather, we consider ensuring safety to be more important than anything else. We will go on to utilize our experience in the face of the COVID-19 pandemic as a standard for dealing with emergencies in the future.



AEON MALL Wuhan Jinyintan
General Manager
Lu Yang

In order to realize Life Design Developer

Management Philosophy

AEON MALL is a Life Design Developer that works with communities and produces ways of living for the future.



The "Heartful, Sustainable" initiative is created under the Management Philosophy of Life Design Developer and refers to the measures that we take as an enterprise citizen to contribute to and revitalize local community and society, with the goal of realizing sustainable society. The Company will work with customers, local community and society, partner enterprises, shareholders and investors together to build a better society.

Towards the **“Happiness Mall.”**

AEON MALL aims to be a place where “happiness” is born for customers and local community.

We hope that everyone, no matter who they are, no matter where they live, no matter when, can live a life where they can feel “happiness.”

In addition to daily shopping, through various initiatives, we also hope to create a place where customers can feel “happiness”, namely the “Happiness Mall.”



Happy mind and healthy body

Contribute to the daily health habits and support the cultivation of healthy physique.



Exciting and relaxing spaces

Provide stress relief and heart-warmer through life-enriching cultural and artistic experiences.



A Place filled with local people's smiles

As a base for daily life indispensable to the local community, we hope to become a place for people to gather and communicate.



Goods and services for a fruitful life

We provide opportunities and inspirations for making lifestyles more fulfilling.



The future vision our Company should pursue ~ KGI/KPI set by employees ~

We face up to the Important Subjects (Materiality) that our Company should be committed to solving, and as a "Life Design Developer" create a better future for the local community and society.



In view of the 10 Important Subjects (Materiality) that the Company should be committed to solving, employees decided on KGIs (final goals) and KPIs (intermediate goals) through repeated discussions. We have set specific KPIs to be achieved by 2030 in accordance with the KGIs that are formulated as the ideal form of our company in 2050. We will contribute to local customers and a sustainable society by sharing the subjects throughout the Company and working together to solve them.

Decision making process

For the purpose of formulating KGIs/KPIs, a diverse group of 22 employees, ranging from veterans to young employees, including those from outside of Japan, were gathered through selection by the Executive General Managers of each division and through open recruitment. In about half a year starting from July 2020, we discussed about the ideal form of an enterprise in everyone's mind through four workshops. While obtaining advice from Makiko Akabane, the Japanese representative of CSR ASIA, we decided on KGIs/KPIs as the action indicators for all employees.

- **July 14 : 1st Workshop**
Sharing objectives and topics of the workshops
- **August 27 : 2nd Workshop**
Summarizing drafts of KGIs/KPIs through discussion
- **November 27 : 3rd Workshop**
Revising the drafts of KGIs/KPIs based on the opinions of experts
- **January 28 : 4th Workshop**
Determining KGIs/KPIs

In order to continue to be the "selected enterprise" of customers, specialty stores and employees, it is necessary to clearly put forward the specific policy of "what kind of company we want to be." Therefore, we set the Company's future vision (KGIs) and intermediate goals (KPIs) to serve as guideposts through employee discussions. Through free and vigorous discussions among employees of all kinds of positions, from veterans in important posts to young employees who put themselves up for the open recruitment, the workshops became an opportunity for everyone to think about the Company's future and listen to different opinions. As a company that provides solutions for issues of local community and society, we aim at further enhancing the awareness of all employees within the Company, such as requiring all employees to add content related to Important Subjects (Materiality) in their personal goals, and at the same time, we also actively pass on information to our customers and specialty stores.



Director, General Manager,
Administration Division
Masahiko Okamoto

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Sustainable
Development
Goals



Thoughts of young employees and employees from outside of Japan who attended the workshops

I attended the workshops because I had always wanted to contribute to solving social issues through urban construction. The workshops deepened my knowledge of SDGs, and I also reflected on the ideal form of our company. Setting the KGIs/KPIs isn't the end point. I think it's very important for us to convey the information and uniform our aims, in order for everyone to take these goals as their own business. It is exactly because our Company has a great influence on society that I hope that we can get our customers and stakeholders to participate and undertake part of the tasks for solving the Important Subjects.



AEON MALL Hiroshima Gion
Sales staff
(4th year at AEON)
Eimi Tatesawa

Responsible Important Subjects
Cultural Preservation and
Inheritance
Climate Change and Global
Warming

I studied environmental science in college, and I always wanted to contribute to environmental protection. The workshops also included professional contents, but I made full use of the knowledge that I acquired in college and led the workshop while posing questions to other participants. I hope to make good use of the connection between colleagues formed during the workshops and, while our Company grows as a comprehensive developer, contribute to the construction of a city full of greenery that it becomes the city's green image.



AEON MALL Suzuka
Operation staff
(2nd year at AEON)
Seiya Okita

Responsible Important Subjects
Cultural Preservation and
Inheritance
Climate Change and Global
Warming



AEON MALL Omuta
Operation staff
(1st year at AEON)
Yuta Haisaki

Responsible Important Subjects
Production and
Consumption Formats
Diversity and Work Styles

Since Omuta City in Fukuoka Prefecture where I am working has been selected by Japan Cabinet Office as a "SDGs Future City" because of its great potential for realizing sustainable development, I presented ideas using local initiatives as references at the workshops. I was given the task of leading group discussions, and things like this made the workshops an unprecedented opportunity for growth for me. I hope to apply the SDGs viewpoints I acquired in the workshops to my future work.



AEON MALL Fukuoka
Operation staff
(3rd year at AEON)
Kousuke Kawazato

Responsible Important Subjects
Low Birth Rates and
Aging Society
Protecting Biodiversity and
Resources

It is a precious experience for me that the workshops brought people who "want to make the company better" together and allowed me to freely exchange opinions with veteran employees beyond the boundary of age. Through the workshops, I felt that there are indeed ways to make customers enjoy shopping experiences and meanwhile get the whole region working together to protect resources. The shopping mall where I work is also considering carrying out environmental protection activities, and my boss wants me to "feed what I have learned back into practice," so I want to promote this plan and make it a reality in the future.

AEON MALL Vietnam is planning on actively participating in social contribution activities, so I attended the workshop in order to have a deeper understanding of our Company's basic philosophy and initiatives implemented in Japan. Based on the knowledge and experience gained in the workshops, I hope to also set up a team in Vietnam in the future and set SDGs goals, improve the awareness of each employee, and promote activities towards the realization of KGIs/KPIs. I would also like to work with administrations and other organizations and groups to address issues together with the local community.



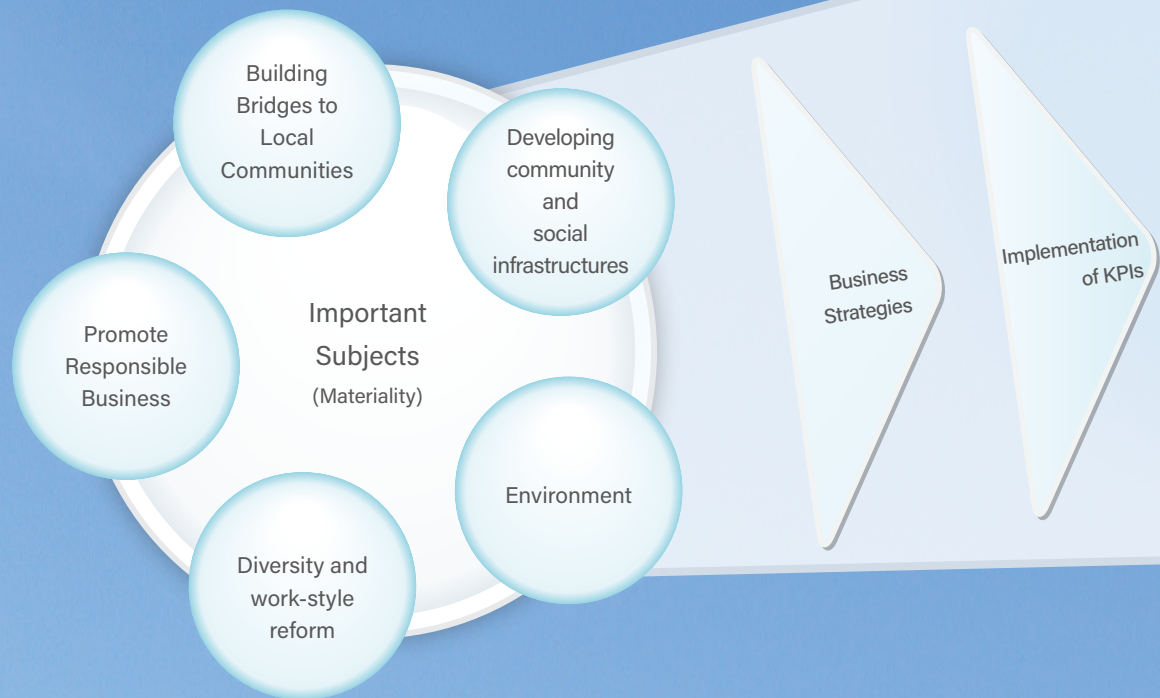
AEON MALL Vietnam
General Affairs Department
Management Planning Section
Manager

Phạm Phương Thịnh

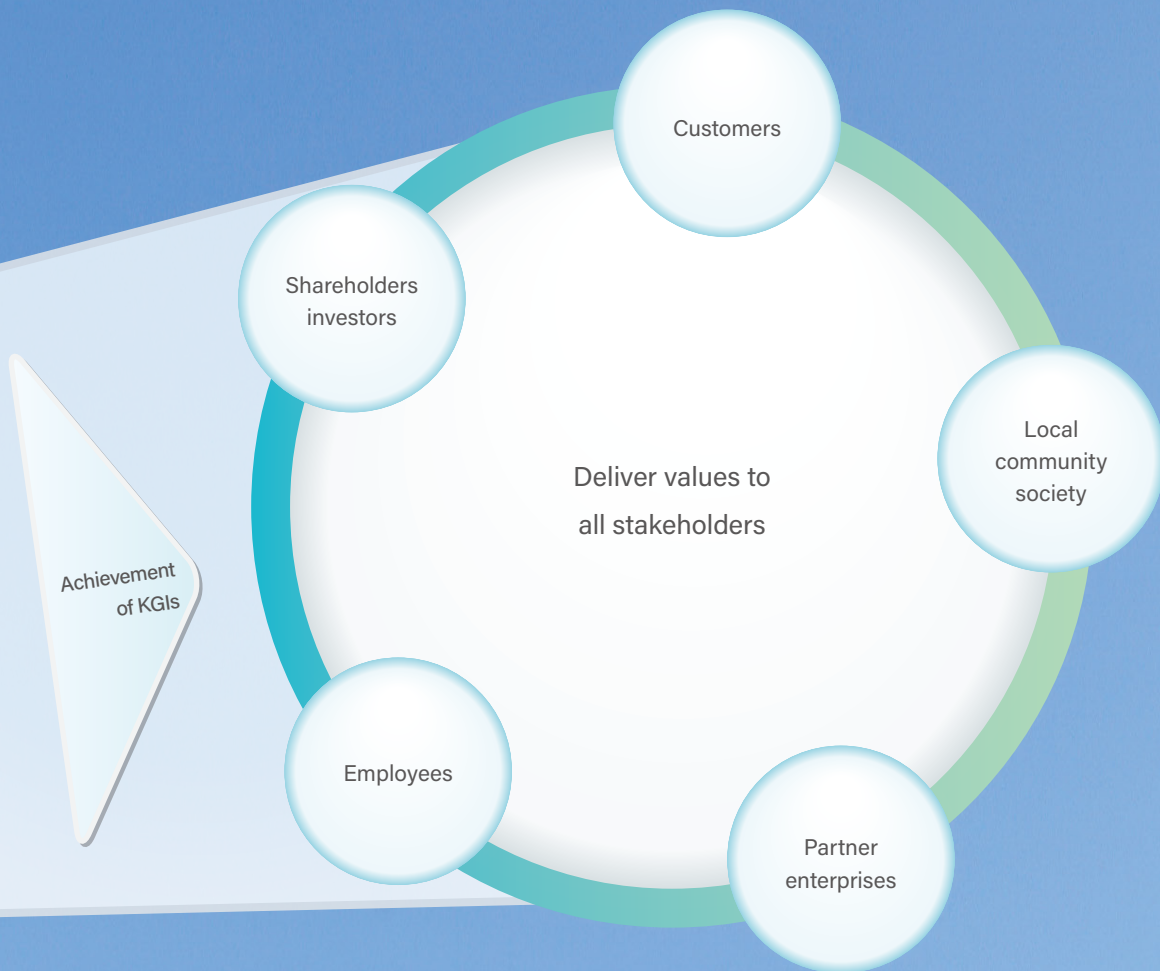
Responsible Important Subjects
Cultural Preservation and
Inheritance
Climate Change and Global
Warming

Set the subjects that AEON MALL should work on

In order to provide real values to all stakeholders, we will strive to solve various social issues through our corporate activities.



	Important Subjects (Materiality)	Ideal form of our
Building Bridges to Local Communities P18-21	Cultural preservation and inheritance Low birth rates and aging society	Actively hold traditional and cultural activities and (1) Enrich services for children (2) Number of nursing
Developing community and social infrastructures P22-25	Developing sustainable and resilient infrastructures Production and Consumption Formats	(1) As an initiative to strengthen the BCP system, (2) Proportion of malls that have signed disaster (1) Promotion ethical consumption green purchasing (2) Promote the deplasticization initiative
Environment P26-29	Climate change and global warming Protecting biodiversity and resources	(1) Expand the coverage of EV charger stations, number emissions by producing renewable energy (3) Strengthen cialty stores (4) 100% acquisition rate of eco Certificate (1) Number of ABINC (Association for Business (2) Achieve a recycling rate of 70% *Except thermal
Diversity and work-style reform P30-33	Health and welfare Diversity and work styles	Provide healthy lifestyles (1) Proportion of female management personnel (3) Promote training of globally active talents
Promote Responsible Business P34-37	Human rights Bribery	(1) Set and introduce human rights due diligence process (1) Conduct bribery education and enlightenment aim- avoidance by anti-bribery regulations under employ- institutions of basic anti-bribery regulations, and anti-bribery regulations to the President at least once



Company for 2030 (KPIs)

- promote these to other regions including outside of Japan
- staff for people with dementia
- make all malls in Japan bases for disaster prevention prevention agreements with local governing bodies
- rate
- of installed EV charger stations (2) 35% reduction of annual CO₂ environmental protection education among local residents and spe-
- Innovation in Harmony with Nature and Community) certified malls recycling
- (2) Male employees' parental leave acquisition rate 100%
- (2) 100% employees receive human rights education and training
- ing for observance of basic anti-bribery regulations (2) Continuous ment regulations (3) Continuous reassessment of the abidance thorough carry-out of reporting the abidance status of the basic a year and relevant correction

Ideal form of our Company for 2050 (KGIs)

- A society with cultural inheritance platforms established
- A society in which everyone, including children and seniors, lives a comfortable life
- A society in which local residents constantly feel safe and secure
- A society in which environmental impact is reduced to infinitely close to zero through reasonable production and consumption
- (1) A decarbonized society
(2) A society in which the whole community is committed to protecting the environment
- A society that attaches importance to environmental protection and coexists in harmony with the nature
- A society in which all people maintain physical and mental health
- A society in which everyone is given equal opportunities, regardless of race, nationality, age, gender or location
- A society in which all people's human rights are respected
- 0 incidents



Building Bridges
to Local
Communities

We are cultivating partnerships with local residents, widely disseminating local culture and industries, and contributing to the future development of the region.



Root in the community and contribute to building a vibrant city

Become a base for daily life, a shopping mall that can meet everyone's expectations

In response to the spread of COVID-19, we are working to create a mall where not only customers but also staff of specialty stores and our Company can feel safe and secure. At the same time, in order to ensure that our customers can have a pleasant time even when their activities are restricted, we are holding events that are designed to fit the new lifestyles. As a commercial facility rooted in the local community and that allows people to visit in a relaxed and happy mood, we consider the mission of our Company to be sticking close to the lives of local residents and contributing to solving various issues. As a base for the daily life of local residents, we will continue to create all kinds of values that only physical stores can provide from now on.



Managing Director, General Manager, Sales Division
Akio Mishima

SDGs
Sustainable
Development
Goals



Initiatives to contribute to the local community (outside of Japan)

Experience Japanese culture through Summer Festival (China)

Shopping malls in China hold Summer Festival every year as a regular event. In 2020, we were sponsored by the government that aims at revitalizing the declining economy due to the spread of COVID-19 and scaled up Summer Festival. We also invited Japanese companies to participate in the event, providing an opportunity to experience Japanese culture at a time difficult to travel overseas through activities such as wearing yukata, scooping goldfish and tasting gourmet.



AEON MALL Suzhou Xinqi
Sales manager
Yi Li

Spreading the charm of domestic crops (Vietnam)

The agricultural fair was well received when it was first held in 2019. Therefore, in 2020, we expanded the scale of the event, holding activities for 5 days in AEON MALL Long Bien and AEON MALL Ha Dong, respectively. Customers could try out and buy agricultural products at many booths run by agricultural practitioners. In addition, we also shared agriculture-related professional knowledge and technologies through seminars, contributing to Vietnam's agricultural development.



AEON MALL Vietnam
Mall Operation Department
General Manager
Dương Hoàng Nguyễn



3 companies join forces to support Hokkaido's food business owners Smile Marche project

AEON MALL Around Asahikawa Station (Hokkaido)



In order to support Hokkaido food business owners who are experiencing difficulties with surplus stocks due to the spread of COVID-19, we have launched the Smile Marche project in collaboration with Sousei Marche, a food select shop that has a branch in AEON MALL Around Asahikawa Station, and Yamato Transport Co., Ltd. We have opened a special store, Smile Marche, that specializes in local products from Hokkaido in the shopping mall, as well as an online shopping site, Online Hokkaido Produce Exhibition. As for the Hokkaido

Food Business Owner Supporting Sets filled with goods such as meat, fish, and cheese from various business owners, although customers will not know the contents of the sets until delivered, we still received a large number of orders from all over Japan, contributing to increasing sales for food business owners while widely spreading the appeal of the ingredients.

Utilizing our experience of marché operations to collaborate

While I was thinking, "Is there anything I can do to help food business owners?" I received the consult from AEON MALL. I utilized my experience and knowledge of planning and operating marchés and drew up a business proposal within the same day. The concept of this project is "Pay It Forward," which connects goodwill from one person to another. Responses from all over Japan completely exceeded our expectations; we received many heart-warming comments, and the project became an opportunity for us to once again fully realize the potential of Hokkaido-produced food ingredients. We will not remain satisfied with the smiley faces of the customers who bought the products and the business owners who sold the food ingredients and will continue to spread the smiles in the future as well.



Kabushikigaisha
AgriInnovationDesign
Representative Director
Mr. Masato Wakisaka

Lower freight rates and spread our enthusiasm for the program throughout Japan

We heard many urgent voices like "we may go out of business if the current situation continues" from our business clients who were facing overstock problems due to declining demand. While we were thinking about what we could do for them, our thought of "wanting to help local customers" aligned with that of AEON MALL, so we started this project together. The Online Hokkaido Produce Exhibition attracted a lot of customers to buy products because we were able to lower the relatively high shipping costs to outside of Hokkaido and sell the products at special prices, which led to the success of the project.



Yamato Transport Co., Ltd.
Hokkaido Branch
Corporate Solutions
Development Office
Manager
Mr. Ryohei Minato



AEON MALL Around Asahikawa
Station
Sales staff
Katsuya Kobayashi

3 companies play to their respective strengths

We had difficulties with packing and shipping because the number of orders from the online shop exceeded our expectations, but we overcame these difficulties with the help of Yamato Transport. I was also impressed by Mr. Wakisaka's speedy and action-oriented work style, and I feel very happy to have been involved in this project. I hope that we can continue to play to our respective strengths and build good relationships with each other to take on new challenges in the future as well.

Conclusion of agreements on regional revitalization

We are promoting the conclusion of agreements with local governing bodies in order to collaborate with the local community to develop together. In Okazaki City, Aichi Prefecture, we have signed a Comprehensive Collaboration Agreement on Revitalizing the Region. We have also signed an agreement with Okazaki City on health promotion and support in case of disaster, and we will

further strengthen our partnership this time. In addition, in Indonesia, we signed the Agreement on Regional Revitalization, with the aim of turning AEON MALL Sentul City, which opened in October 2020, into a community base that offers more convenience for local residents.

Building Bridges to Local Communities

We are committed to fostering the habit of physical activity and promoting the health of the local community, supporting fulfilling lifestyles for all.



Stay close to people's daily life and enhance health awareness

The evolving AEON MALL Walking

To help customers maintain a healthy lifestyle, we have set up walking routes in almost all of our shopping malls in Japan, where customers can easily enjoy exercising through the AEON MALL Walking while shopping, regardless of season, weather or time. In AEON MALL Shinrifu South Building (Miyagi Prefecture), which opened in March 2021, we adopted a space design that encourages people to become aware of their health from the perspective of primordial prevention. We have installed Balance Walking (a walking speed and posture detection system) that helps customers understand their walk age and focus on their health, and Climb Walking (a program to stimulate memory and imagination), a staircase that uses design and sound to make it fun to use. We support health promotion and contribute to the local community.

Conclusion of a cooperation agreement aiming at improving the health of local community

We have entered into a mutual cooperation agreement with Japan Conference For Health Promotion, a general incorporated association that provides comprehensive health management services nationwide, with the aim of improving the rate of medical checkups for local residents and contributing to health promotion. In addition to the traveling medical checkups that include screening for gynecological diseases at 19 shopping malls, we also implemented cancer screening for women at AEON LakeTown kaze (Saitama Prefecture), so that customers could easily get checkups done when they went for shopping. We will continue to contribute to healthy lifestyles of the local community and specialty store staff from now on.



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Strengthen blood donation activities at shopping malls throughout Japan

Japanese Red Cross Society

Due to the COVID-19 pandemic, people are required to refrain from going out, which led to the reduction of opportunities to donate blood at enterprises and schools, and the lack of blood has become a serious issue. For the sake of many patients who are in need of blood, our Company has strengthened the organization and arrangement of donation activities starting from the shopping malls that resumed business after the temporary suspension of business due to the declaration of state of emergency in April 2020. From May to June 2020, 45,123 customers collaborated on blood donation in 121 shopping malls.



Top left: AEON MALL Kochi (Kochi Prefecture) Top right: AEON MALL Tsugaru Kashiwa (Aomori Prefecture)
Bottom left: AEON MALL Natori (Miyagi Prefecture) Bottom right: AEON MALL Around Nagoya Dome (Aichi Prefecture)

I appreciate everyone's help for blood donation activities during these difficult times

With the spread of COVID-19, blood donation activities using blood collection buses have been suspended successively since February 2020. In addition, due to the government's request to avoid unnecessary and nonurgent outdoor activities, the number of people going to blood donation stations has decreased, and the impact of this situation on (the stock) of blood for transfusion is very worrying. Normally, AEON MALLs throughout Japan have been providing blood donation venues for us, but in response to the fact that many venues have suspended blood donation activities, we asked AEON MALL for collaboration and ensured blood donation venues. We gradually strengthened blood donation activities starting from shopping malls that resumed business in May. From February to June, the number of blood donors at AEON MALLs increased to 133% of the same period last year, which has given us great help. It is precisely because the shopping malls are places where customers come on a regular basis, so it can be expected that many people will come to donate blood repeatedly. For those who help us in blood donation, there is also the advantage of being able to enjoy shopping while waiting for their turn.



Japanese Red Cross Society
Assistant General Manager,
Management Planning
Department, Blood Service
Headquarters
Mr. Yoshihiro Matsuda

Social contribution activities of the Company

■ AEON Happy Yellow Receipt Campaign

On the 11th of every month, customers will get yellow receipts when shopping at AEON MALL specialty stores. If customers put a receipt into a dedicated BOX that has the name of a regional welfare organization or such, AEON will

donate to that organization a gift card of a value equivalent to 1% of the total payment of the receipt. In FY2020, the donation amount (AEON MALL total) is JPY 22,255,091.

■ Results of fundraising activities in FY2020 (total amount of all AEON MALLs in Japan)

As a part of the social contribution activities of AEON group, fundraising activities always receive lots of support from many customers every year.

• Myanmar School Construction Support Fundraising 2020/4/1 - 4/28	JPY 1,370,327	• Asian Disabled Person Support Fundraising 2020/11/1 - 11/30	JPY 3,418,392
• COVID-19 Children's Aid Fund Emergency Relief Fundraising 2020/4/28 - 5/24	JPY 451,440	• Fundraising for Supporting Health Care Workers for COVID-19 *Only in the Kinki region of Japan 2020/12/14 - 2021/2/28	JPY 2,799,710
• Kyushu Rainstorm Disaster Emergency Aid Fundraising 2020/7/6 - 8/2	JPY 1,766,825	• National Children's Cafeteria Support Fundraising 2020/12/15 - 2021/1/17	JPY 6,955,092
• 24 HOUR TELEVISION Charity Fundraising 2020/7/10 - 8/30	JPY 18,442,969	• Disabled Person Manufacturing Support Fundraising 2021/2/6 - 3/7	JPY 3,760,700
• AEON UNICEF Safe Water Campaign Fundraising 2020/10/1 - 10/31	JPY 3,068,746		

Total JPY 42,034,201

Developing community and social infrastructures

We always consider the safety of our customers to be our top priority and take all-round measures, and we function as a disaster prevention base for local community.

Build facilities that provide safety and security even in the event of a disaster



Conclusion of disaster prevention agreements at almost all shopping malls in Japan

We aim to build safe and secure cities and strengthen collaboration with external partners such as administrations and private companies. In Japan, almost all of our shopping malls have signed agreements with local administrations on matters such as providing assistance for disaster prevention activities. In addition, AEON has also signed agreements with the Japan Ground Self-Defense Force, Japan Airlines Co., Ltd. (JAL), and 10 electric companies throughout Japan, and in the event of an emergency, AEON will collaborate with these organizations to provide support for infrastructure maintenance, provision of supplies and such, and act as a base for post-disaster reconstruction.



Conclusion of the Agreement on Disaster Response with Kanto Regional Development Bureau, Ministry of Land, Infrastructure, Transport and Tourism of Japan

In March 2021, AEON entered into the Agreement on Disaster Response with Kanto Regional Development Bureau, Ministry of Land, Infrastructure, Transport and Tourism of Japan. For the purpose of preparing for large-scale disasters such as earthquakes directly under the capital and storm and flood damages, and implementing disaster response measures effectively, we will take measures jointly with Kanto Regional Development Bureau, Ministry of Land, Infrastructure, Transport and Tourism of Japan such as providing space for disaster response activities, food, inflatable shelters, and other materials and equipment at the request of the Bureau.

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Hold disaster prevention festivals



Since 2018, AEON MALL Sakai Teppoucho (Osaka Prefecture) has been holding the Sakai Teppoucho Bosai FES! (Sakai Teppoucho Disaster Prevention Festival) as an opportunity for local residents to re-recognize the importance of disaster prevention. In FY2020, with the help of 18 kindergartens and nursery schools, we exhibited 1,276 coloring pictures of fire trucks, and also held a walking rally where people learned the importance of disaster prevention supplies while walking around in the mall. A total of 31 groups and organizations, including nearby companies, police, fire department, and administration, participated in the event, the largest number of participating organizations in the history of the event, promoting disaster prevention awareness among customers.

Create opportunities for enhancing disaster prevention awareness of local community while having fun

Since I joined the Company in 2016, I have been planning disaster prevention festivals in the shopping mall I'm working for, as an opportunity for local residents to improve their awareness of disaster prevention in a relaxed and pleasant atmosphere. At first, we have never organized any disaster prevention events with administrations, but now many local organizations, administration and enterprises that agree with this initiative have joined in, and the scale of the event has expanded. Since our shopping mall has been designated as a temporary emergency shelter in case of tsunami, we hope to raise people's awareness so that they can remember our shopping mall in case of disaster. As a Company rooted in the region, even if one person's life can be saved by taking active measures, I think it can be considered our Company's return to all the people in the region.



AEON MALL Sakai Teppoucho
Operation manager
Akitake Aoyama

Disaster prevention measures (outside of Japan)

Fire prevention by introducing automatic fire extinguishing equipment (China)

In order to prevent kitchen fires, we have promoted the introduction of automatic fire extinguishing equipment in all eating/drinking spaces since July 2018. If they do not agree to install, we will not give permission to opening new stores. After the introduction of automatic fire extinguishing equipment, staff conducted regular inspections, which led to the improvement of fire prevention awareness of the specialty stores, reducing the occurrence of accidents. We also set up detectors for gas leaks and hope to continue to improve the safety level of all shopping malls in the future.



AEON MALL (CHINA) CO., LTD.
Construction Management
Department Construction
Planning Department Manager
Qiong Zhao

Improve disaster prevention awareness through training (Vietnam)

Fires caused by human errors such as barbecues in the store area and poor connection of outlets in specialty stores have become an urgent issue, so we are conducting on-job training and disaster prevention training to aim for preventing problems from happening. Disaster prevention training is held once a year and is attended by employees of our Company and specialty stores. It is held for approximately 1 hour each time under the guidance and recommendations of the fire department. Our shopping mall is excellent in terms of safety; for example, it can serve as a shelter in the event of an emergency. In the future, we will continue to provide local residents with a sense of security.



AEON MALL Vietnam
Mall Operation Department
Deputy manager
Nguyễn Nam Phương



AEON MALL Phnom Penh
Operation staff
Taen Enhab

Arrange equipment well and ensure a high level of safety (Cambodia)

We conduct disaster prevention training once a month. In addition, we also conduct a large-scale disaster prevention training involving about 500 people every June with the assistance of the local fire department. By making full use of Social Networking Services to post the process of the training, we are conveying the level of safety of the mall to the local community. In preparation for fires, fire sprinklers are installed on the ceiling at an interval of 1.5m to 2m. In addition, we've also prepared fire hoses, fire extinguishers, and fire alarms. In terms of both software and hardware, we are maintaining the high level of safety that can only be achieved in AEON MALL.



Developing community and social infrastructures

We have introduced the latest digital equipment and social infrastructure, and are committed to building shopping malls that make everyone feel convenient and comfortable.



Improve the convenience of AEON MALL as a base for daily life

Promote "Smart Shopping Mall"



We are introducing cutting-edge digital technology to actively promote "Smart Shopping Mall" that makes shopping more convenient and comfortable for customers. On the exterior wall of AEON MALL Ageo (Saitama Prefecture), which opened in December 2020, we have installed two large 320-inch LED displays to disseminate information about the specialty stores, seasonally changing environmental videos and news. In addition, we have also digitized the Voice of the Customer, which used to be answered on paper and now can be accessed on a dedicated touch-screen signage.

Generalize universal design

In order to make it possible for all visiting customers to spend a peaceful and comfortable time in the shopping mall, we introduced full-scale universal design to our commercial facilities for the first time in 2005, and we continue to make improvements by listening to customer opinions through surveys such as regular questionnaires. When we expanded and renovated AEON MALL Kochi (Kochi Prefecture) in September 2020, we invited Naoto Tanaka, a visiting professor at Shimane University who is well known for his research on universal design, and Tomomi Oida, representative director of NATS Architectural Design Co., Ltd., to supervise the construction, and built facilities more comfortable for everyone, including senior citizens, people with disabilities, and people with infants and toddlers.



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Opening of the new government office of Uki City Ogawa Branch inside the shopping mall site



In order to enhance the convenience for the public and enrich the functions of the facility, the Uki City Ogawa Branch New Government Office was opened in December 2020 in the exterior building of AEON MALL Uki (Kumamoto Prefecture), transferring the administrative functions of the old Ogawa Branch Office to this office. This is the first time in Japan that an administrative institution has transferred all of its branch office functions to a private commercial facility, and is a government, industry and academia tripartite

collaboration between Uki City and AEON MALL Uki, including Kyushu University Faculty of Design, which was jointly responsible for the research of design planning. In a relaxed space of approximately 1,500m², we have created a base for local community life full of the warmth of wood.



Promote work-style reform

The new government office has created a comfortable working space that can be regarded as the future vision of the local city, as well as a model for business reform. In a part of our window services, we have introduced the free address workspace system, and are committed to work-style reform.

Build a space full of smiles

In addition to a cafe aimed at supporting the employment of the disabled, the branch also has a new resting place established, utilizing the large space to serve those with children.

We commissioned the opening of a branch office in AEON MALL Uki because it would be more convenient for the public, and because the unprecedented initiative of opening a branch office in a private commercial facility was an opportunity to have many people to get to know Uki City. I think we have achieved a space design that is unusual for an administrative institution with the spaciousness of a shopping mall as the basis. This project would not have been possible without the collaboration of AEON MALL. I hope that we can continue to strengthen our collaboration in the future as well, and turning the Ogawa branch office into a base for revitalization of the city.



Director of Uki City
Ogawa Branch
Mr. Yoshihiro Nakamura

We thought that the opening of a new Ogawa Branch in the shopping mall would make AEON MALL Uki a new city base facility for the residents of the area, and we gladly accepted Uki city's proposal. While it is essential to the development of Uki City to create new job opportunities and build a city worth working in, meanwhile AEON MALL Uki is also faced with the need to secure young talents. We will deepen our collaboration with the administration and take continuous initiatives to accelerate the implementation of measures that address the administrative issues that Uki city is facing, such as preventing the emigration of young people.



AEON MALL Uki
General Manager
Ayumi Ide

We continue to build shopping malls that are in harmony with nature and full of green, and provide opportunities for local customers to raise environmental awareness together with us.

Promote the construction of shopping malls that co-exist in harmony with nature



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AEON Hometown Forests Project



In 1991, we started the AEON Hometown Forests Project in Malaysia. The AEON Group has positioned tree planting as an activity that realizes AEON's basic philosophy of "With customers as our starting point, pursue peace, respect for humanity, and contribute to the local society." Whenever a new shopping mall opens in Japan or abroad, we hold a tree-planting festival where we work with our customers to plant trees native to the land that are best suited to the local natural environment. In FY2020, we held tree-planting events on a reduced scale at AEON MALL Ageo (Saitama Prefecture) and AEON MALL Shinrifu South Building (Miyagi Prefecture), planting a total of 53,948 trees in Japan and abroad. As of the end of February 2021, the Group had planted a total of approximately 12.23 million trees.

Our persistence on forest creation

Planting trees that are native to the land

Planting dozens of tree species together to promote growth through competition

Letting local customers take the leading roles in tree planting activities and plant seedlings one by one by their own hands

Implement survey of the ecosystem around shopping malls

We investigated the ecosystem of the AEON Hometown Forests at AEON MALL Kurashiki (Okayama Prefecture), which opened in 1999, and THE OUTLETS HIROSHIMA (Hiroshima Prefecture), which opened in 2018. As a result, we were able to confirm that over time the AEON Hometown Forest has grown into a place where various plants and animals thrive, playing an important role as a part of the regional ecosystem.



Results (summary)

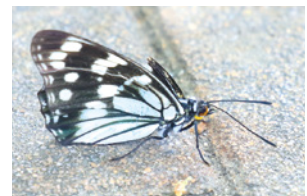
Plants

Using the local natural forests as a model, we planted saplings of evergreen species at high densities, thus controlling the invasion and increase of exotic plants. After about 20 years since tree-planting at AEON MALL Kurashiki, we have identified up to 213 plant species in the Forest, of which about 40% are the same as those in the natural forests, a higher proportion than that of the general greening zones in urban areas.



Birds / butterflies

We found that the Forests play a variety of roles in line with their growth stages. They are not only habitats for grassland and arboreal birds, but also migratory routes, foraging grounds, and breeding grounds for local butterflies. The Forests have become a part of the network that connects the nature of the region.



Won the Excellence Award for Eco Unit Category in the 2020 Eco Test Award

The Eco Test Award sponsored by the Tokyo Chamber of Commerce and Industry recognizes companies that have committed to environmental activities using the knowledge gained through the Eco Test. We received the Excellence Award for Eco Unit Category because of our initiatives such as getting rid of plastic straws in all of our shopping malls. With the goal of raising environmental awareness and promoting environmental measures, we encourage our employees in Japan to acquire the eco Certificate. Of the 1,729 eligible employees, approximately 85.2%, or 1,473 employees, have acquired the eco Certificate.



We promote the introduction of nature-friendly equipment and are committed to reducing environmental impacts.



Promote measures for decarbonization

Promote 100% renewable energy stores

In the AEON Decarbonization Vision 2050 released in March 2018, as a new challenge for the AEON Group, we aim to achieve a "decarbonized society" by 2050 through promoting energy conservation and the use of renewable energies. 100% of the electricity used in the operations of AEON Fujiidera SC (Osaka Prefecture) and AEON MALL Ageo (Saitama Prefecture) is CO₂-free electricity generated from renewable energies. To date, we have opened 12 eco-friendly model stores "Smart AEON" within AEON Group (11 of which are operated by our Company). We are also working on the development of the "Next Generation Smart AEON", which goes even further in terms of decarbonization.

Use of electricity with consideration for the environment

As of the end of February 2021, we have introduced solar power generation equipment into 73 shopping malls in Japan and 19 shopping malls abroad, and some shopping malls have adopted systems that effectively use electricity even in the event of a power outage. Starting in 2019, we have introduced the PPA (Power Purchase Agreement) model into AEON Fujiidera SC (Osaka Prefecture) and AEON MALL Matsumoto (Nagano Prefecture) and AEON MALL Tsu Minami (Mie Prefecture), in which the electricity supplier will install solar panels in places such as on the site or roof of the electricity consumer, and the consumer will purchase the electricity generated by the panels. We are planning to introduce this model into THE OUTLETS HIROSHIMA (Hiroshima Prefecture) in FY2021. In addition, from 2019, AEON MALL Sakai Teppoucho (Osaka Prefecture) has begun working toward the practical application of VPP (Virtual Power Plant) that will collectively control multiple power generation facilities and use them as if they were a single power plant in order to balance the supply and demand of electricity. We have installed EV (electric vehicle) chargers in the parking lots of shopping malls, and are conducting a verification experiment involving the use of EVs as a means of transmitting electricity generated in homes to shopping malls.



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Acquired FSC® Project Certification (Full project certification)

In January 2021, the Mokuiku Square at AEON MALL Shinrifu South Building (Miyagi Prefecture) received FSC® Project Certification (Full project certification) (FSC® P001850) for the first time as a large-scale commercial facility. This certification is based on the concept of the Forest Stewardship Council®, an international forest management certification NGO, and certifies that a structure is built with FSC-certified wood responsibly sourced from properly managed forests. Mokuiku Square is a children's playground built with a large amount of wood locally produced in Miyagi Prefecture, and all of the cedar and oak wood used in its construction is FSC-certified.



Promote the deplasticization initiative

In order to realize the sustainable shopping malls and protect the Earth's environment, we have stopped providing plastic straws in all food and drink specialty stores in shopping malls (except some stores). For customers who want straws, we provide them with environmentally-friendly alternatives such as paper straws to continue to promote the reduction of plastic usage.



Environmental measures (outside of Japan)

Thoroughly conduct waste sorting according to the manual (China)

Since mall No.1 in China opened in 2008, we have always attached importance to waste management. As the laws and regulations on waste sorting were strengthened in China in 2019, we have also developed a manual for stricter management. AEON MALL Qingdao Xihai Xinqu, which opened in November in the same year, has been holding trainings for specialty stores every month and has arranged dedicated personnel to manage the waste storage facilities in order to implement waste sorting according to the manual, which has been highly praised by Qingdao City. We will continue to extend these measures horizontally to other shopping malls in the future.



AEON MALL (CHINA) CO., LTD.
SC Operations Support
Director of Management
Department
Changchun Zhu

Publicize the importance of recycling (Vietnam)

We work with NGO groups that contribute widely to the environment to educate people about the importance of recycling. In addition to streaming videos of waste sorting in the malls and providing special discounts for customers who bring their own shopping bags, we also provide trainings for specialty stores to reduce waste and reward those stores that have achieved good results in the regard. Furthermore, we also carry out waste management through the management of all staff of the whole shopping malls. For example, we explore the direct cooperation with recycling companies to establish a system that ensures that recycled waste can be reused.



AEON MALL Vietnam
Shopping Mall Operation
Department
Manager
Nguyễn Hồng Cẩm

Support education through recycling (Cambodia)

From about 2014, we began to provide cardboard boxes and waste plastics to NGO groups, and the profit from selling recycled products was used to support children's education in Cambodia. In order to achieve recycling, we educate employees in specialty stores and the shopping mall on environmental protection and sanitation management, and instruct them on waste sorting. In addition, in order to reduce the production of waste plastics, the Cambodia headquarters distributed travel mugs to employees of the shopping mall, contributing to reducing environmental impacts.



AEON MALL Sen Sok City
Operation staff
Heng bol mei

Diversity and work-style reform

While promoting active participation in childcare, we prepare an environment in which employees can work without worries while raising children.



Support diverse work styles fit for different life stages

Promoting the application for parental leave

In order to support our employees to work and have or raise children at the same time, we have established various systems and are committed to creating a working environment that allows employees to use parental leave without much worry. In FY2020, 52 of our employees (including 23 males) acquired parental leave. In addition, we promote men's active participation in parenting and provide them with various supports.

Provide comprehensive support to relieve the anxiety of going on parental leave



With the support of my boss, I applied for about 1 month of parental leave including public holidays. Our company has not only established various systems, but also has a department that employees can consult, supporting us in all aspects, which makes us feel very relieved. During my leave, I could put as much time as I want into learning how to raise children, and meanwhile, I was also able to invest time into preparing an environment suitable for my wife and me to raise children together. In my future work, I would like to make use of what I learned when using commercial facilities from the same perspective as customers with children. Our environment is well-arranged for employees to apply for parental leave at ease, so I hope that those who are still hesitating on whether to apply can feel free to utilize the leave.



Management and Auditing Department
Takafumi Fukura

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IKUBOSS Support Fund System

The Company has introduced an original IKUBOSS Support Fund System to provide financial support to employees who are on parental leave. In order to support the balance between work and family, and to support IKUBOSS (childcare boss), the main economic pillar of the family, the Company grants aids to employees who are the supporter on children's health insurance among

those who are on parental leave. The aid will be paid for 3 months starting from the time when parental leave is granted. In order to make the compensation amount to be 80% of the monthly salary, we will pay the difference between that and the parental leave allowance (equivalent to 67% of the monthly salary) of the employment insurance.

Opening AEON Yume-mirai (Dreams for the Future) Nursery Schools

As part of building an environment where parenting families can continue to work without worries, we have opened the AEON Yume-mirai (Dreams for the Future) Nursery Schools, the childcare center located inside our business facilities. The nursery school is available to employees of AEON Group companies and specialty stores, as well as to local residents. In principle, the nursery schools open 365 days a year and operate on hours coordinated with the business hours of each shopping mall, supporting the creation of an environment in which each specialty store can take in employees who are working parents and help them continue employment for long-term. We continue to create

opportunities where children can grow both physically and mentally through activities that can only be done at nursery schools within shopping malls and activities that take advantage of local characteristics, such as holding Field Days in AEON Halls which are not affected by the weather. At AEON MALL Ageo (Saitama Prefecture), which opened in December 2020, we have also introduced an AEON Yume-mirai (Dreams for the Future) Nursery Schools, which became the 31st nursery school in AEON Group, of which 21 are operated inside our commercial facilities.



Convenient for early working hours

When choosing a nursery school, what I focus on are these 3 things: "allowing me to leave two children there together," "meals prepared at the nursery itself" and "reading a lot of picture books to children." I can leave my children with the nursery from 7:00 AM in coordination with my working hours, which helps me to balance work and parenting. The teachers are also very amiable and always tell me a lot about what happened that day, which makes me feel very relieved. Besides, children of different ages play together at the nursery, which is a good stimulation for them. My children like their teachers and friends so much that they will feel disappointed on their days off. They look forward to going to the nursery every day.



AEON STYLE AGEO
Ms. Miki Yamanaka

Parents and children get to spend more time together

My kids become more active as they get more opportunities to play outside compared to the previous nursery we attended. They also have the opportunity to go out for a walk and communicate with local residents, and it seems that they enjoy going to the nursery. When I am with my children, I can really feel that they are growing in moments when I realize that "this must be something they learned at the nursery." It seems that they often get a second helping during meals at the nursery. The nursery not only considers nutrition, but also caters to children's preferences, which is also very pleasing. Because the nursery is inside the shopping mall, I get to spend less time at picking up my kids and going shopping, so I have more time to spend with my children, which is a very satisfying point for me.



AEON MALL Ageo
Operation staff
Manatsu Toyokawa

Aim at a working environment that allows employees to work without worries for a long time

The Company has opened shopping malls in various regions in Japan and abroad, and has been patronized by customers of all ages. In order to understand many different values and meet everyone's needs, it is important to gather opinions from employees with different backgrounds such as gender, age, and environment they were raised in. In FY2020, we have introduced a new Parental Leave Application Planning Sheet, creating an environment that allows employees to consult with their families and department members and apply for parental leave in a planned way according to their respective circumstances. As a result of this initiative, the proportion of male employees taking parental leave has increased significantly from 6% in 2018 to 58.1%. We have prepared various systems allowing employees to continue working without stress in accordance with changes in life stages such as childcare and nursing for the elderly, and we will continue to support employees' long-term career development in the future.



Director of HR Management
department and
Leader of the Nursery School
Promotion Project
Mitsuhiko Itani

Diversity and work-style reform

While promoting the career advancement of all employees of AEON, we are also committed to creating a working environment that allows specialty store staff to stay active for a long time.



Provide workplace environment where all employees can work more satisfactorily

Overseas malls that create opportunities for career development (outside of Japan)

Since the opening of our first mall outside of Japan in Beijing in 2008, we have opened 21 shopping malls in China, 11 shopping malls in Indonesia, Vietnam and Cambodia, a total of 32 shopping malls. In our shopping malls located outside of Japan, our basic policy is to operate them with local staff who fully understand our Company's philosophy, and we are also making effort to personnel training in every country, and are actively promoting local staff up to managing and executive positions. There are 11 shopping malls outside of Japan with local staff as the general manager (GM), a position that is in charge of the entire shopping mall.

With "Customer First," become a base for local community (Cambodia)

After joining the Company, I first noticed the various details that the Company pays attention to in order to keep customers coming back, such as cleanliness and safety. I learned the concept of "Customer First" through work. There are many opportunities for learning, such as training, and I have truly felt my own growth. From now on, I will continue to make use of the knowledge and experience I have acquired to contribute to the creation of shopping malls that can attract local residents and gain their support.



AEON MALL Cambodia
Manager of Management
Planning Section
Im Vibolka



AEON MALL (CHINA) CO., LTD.
Administration Management
Department, Human Resources
Education Manager
Hong Li

Implement well-designed trainings (China)

For the career development of local employees, we are organizing training activities to help them master the abilities required by their posts. In addition to implementing projects universal to all malls in China, we also implement targeted trainings in each region and extend high-quality content horizontally to other shopping malls. In addition, we have also been sending our employees to Japan for short-term training and introducing the personnel evaluation system from Japan. While focusing on personnel training, we are also encouraging our employees to become active in their work.

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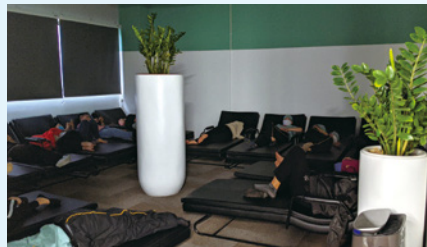
Improve the working environment of specialty store staff



With the background that labor shortage has become a social problem, the Company believes that it is also the responsibility of a developer to improve ES (employee satisfaction) by creating a good working environment where employees of specialty stores in AEON's commercial facilities can stay active in workplace for a long time. In staff lounges, we are gradually promoting the creation of space that can let the staff relax physically and mentally, equipping the lounges with dedicated convenience stores and powder rooms, free massage chairs, etc. In addition, we also actively extend the excellent cases of ES improvement measures implemented by shopping malls horizontally to other malls.

Create a comfortable space for specialty store staff through accumulating small creative ideas

In my opinion, the workplace should be as comfortable as possible, so I put some thoughts into the design of the staff lounge in the mall. The windows can be opened or closed freely, creating a space similar to a cafe where natural light and wind can enter the room. In the corner of the lounge, we also set up a napping space separated by blackout curtains. In northern Vietnam, many people have the habit of napping after meals. Their pose of face down on the table stands out in the mall, so we introduced this design that's inspired by the facilities we saw at airports. The staff like the equipment in the lounge a lot and pay careful attention when using it. None of the designs take a great deal of effort or money; they are just a collection of small creativities. I wish to create a working environment that is not special in any ways but is clean and isn't lack of anything, an "ultimately ordinary" environment, to cultivate the sense of partnership of working in the same mall among employees.



AEON MALL Hai Phong Le Chan
General Manager
Masaki Okada

Implementation of influenza vaccination

We offered influenza vaccination to specialty store staff in four shopping malls including AEON MALL Tendo (Yamagata Prefecture). Since the vaccination could be done easily in the shopping malls, this activity was well received and more people

than the capacity of the activity applied. We will continue to listen to everyone's opinion in the future and update our system to make them easier to utilize, sticking close to everyone's health.

Aim at improving customer-serving skills

In order to enhance the awareness of customer serving, we held a "Customer Service Role-Playing Contest" where specialty store staff can compete with the skills they have cultivated in their daily work. In addition to proposing facility environments and products attractive to customers, we also aim to further enhance the service spirit, letting employees recognize the importance of smiles, greetings and intimacy offered by every and each employee. This is the 5th time this contest was held in Cambodia, and approximately 200 specialty store staff from two shopping malls participated.



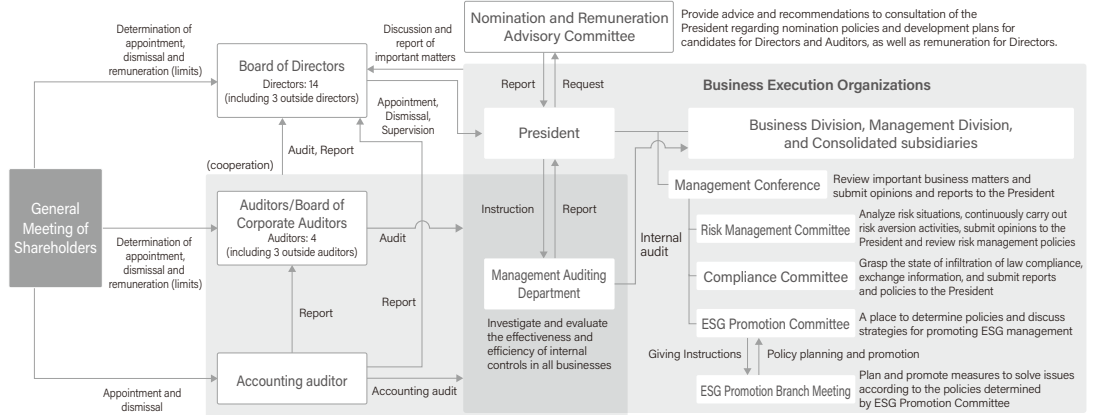
We will strengthen the internal governance system of the Company and ensure that every employee takes on a social role and pursue more fulfilling ways of living for the future.

Build a sound business management system

Management Structure

As the consulting body of the President, we have set up the Management Meeting to strengthen the functions of management strategies and make the decision-making process more efficient. In addition, we also aim at strengthening the functions of management supervision through holding meetings of the Board of Directors, chaired by the President, at least once a month.

Corporate Governance Organization Chart (as of the end of April 2021)



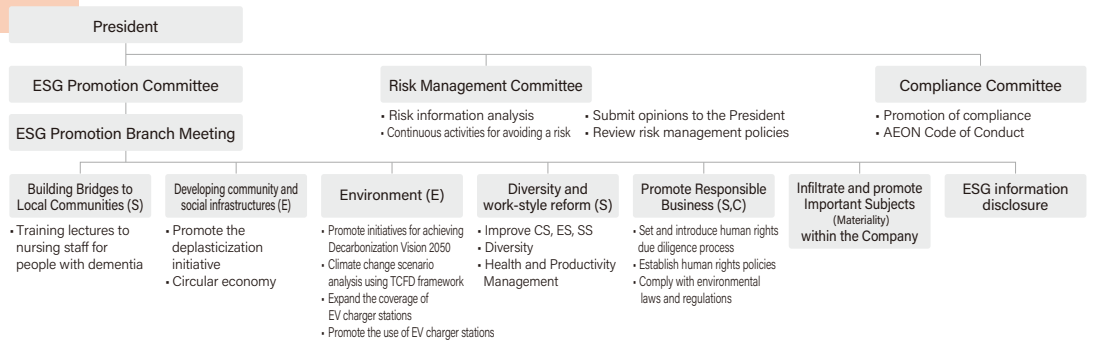
Board of Directors

In order to strengthen the functions of management supervision, the President shall be the chairman of the meeting, and the meeting shall be held at least once a month. Auditors also attend. (Three directors and two auditors are independent directors)

Audit & Supervisory Board

In order to improve the effectiveness and efficiency of auditing, the accounting auditors and the Management Auditing Department which is the internal auditing department will exchange information and opinions with each other every time.

ESG Promotion System Chart



SDGs Sustainable Development Goals



Internal control system (some of the main items)



Information storage and management

Documents such as approvals, meeting minutes are stored and managed in a suitable, reliable and highly retrievable state that suits their storage media, and are kept in a state that can become available for inspection if necessary. At the same time, the department in charge as specified in the Document Management Rules will prevent leakage to outside of the Company.



Risk Management

Formulate Business Crisis Management Rules (Risk Management Procedures) for the purpose of preventing crises and minimizing losses when crises occur, and strive to reduce risks and losses. In the event of an urgent risk of serious losses, accurate handling shall be made through appropriate information transmission and decision-making in accordance with such rules.



Pointing out and improving problems

Establish Compliance Committee chaired by Executive General Manager, Administration Division. Report the proceedings of the committee to Management Meeting and important matters to the Board of Directors. In addition, set up help hotline and the AEON MALL hotline as internal reporting means that do not adversely affect reporters (the Company's labor union also has a "Union 110" hotline). Upon receipt of a report or notification, the responsible department will carefully review its content. If there is a violation, the department will take necessary measures according to the Company's internal regulations, and then formulate measures to prevent recurrence and report to the Compliance Committee.

Hold SDGs seminars targeted at all employees



In January 2021, we held a seminar targeted at all employees on the theme of "The historical significance of SDGs and the requirements for companies ~ become a company selected by the future through SDGs management ~." We invited the representative director of General Incorporated Association Chubu SDGs Promotion Center, Mr. Shiro Tonari, to deliver a lecture at the AEON Hall of AEON MALL Makuhari New City (Chiba Prefecture) and live-streamed the lecture, which was viewed online by employees in Japan, China, and the ASEAN region. Many employees asked questions during the lecture, and it was a great opportunity for all employees of the Company to further deepen their understanding of the SDGs and to rethink how they can incorporate the SDGs into their own work.

Number of participants
3,492

* Including employees from shopping malls outside of Japan

Use the awareness of SDGs to complete daily work

SDGs should not be dealt with separately from usual business activities. Companies are required to focus on the realization of a sustainable society and carry out their business from the perspective of SDGs. Our Company organized this seminar with the goal of providing various values to customers and local communities amid shopping mall developing and operating businesses and with the purpose of promoting the understanding of SDGs of all Company employees. We hope that AEON MALL appears in the ordinary daily life that customers spend with family and friends, and that AEON MALL is a place allowing customers to spend meaningful time through various experiences such as shopping or dining. This is the ideal form of a shopping mall that we are pursuing. If employees only act in accordance with the manual, we will not be able to achieve this goal smoothly. Because different countries or regions have different requirements for the functions of shopping malls, it is most important that everyone judges what to do according to the situations and then take actions based on the concept of "Customer First." Through this seminar, I expect all employees to acquire knowledge that will become the basis for their thinking, and understand the thoughts behind the ideas and sublimate them into action.



President
Yasutsugu Iwamura

We are committed to raising the awareness of compliance and establishing a sound relationship of trust with all stakeholders.

Thoroughly execute fair business activities

Measures to strengthen compliance

Create a working environment where everyone can work without worries (China)

We have set up a Compliance Department dedicated to dealing with and preventing misconduct. In addition to annual trainings for the education of employees, we have also created a manual about compliance to promote the infiltration of the rules throughout the Company. We have established the AEON 110 Report, AEON Mall Report Window and Lawyer's Office Report Window as means for employees of our Company or specialty stores to report when they discovered bribery or were subjected to harassments. After receiving the reports, we will quickly investigate and make efforts to solve the problems. In order to find out problems early on, we have put up posters in China's headquarters and shopping malls to encourage employees to actively report and to thoroughly publicize the way of reporting, which not only enlightens employees, but also promotes compliance with relevant laws and regulations. The role of the compliance department is very important in protecting employees' rights and providing them with a secure working environment.



AEON MALL (CHINA) CO., LTD.
Administration and Management
Department Legal Department
XiaoYu Guo



AEON MALL (CHINA) CO., LTD.
Director of Administration and
Management Department &
Director of Shanghai Office
Sho Saito

For fair and sound enterprise operation

In order to meet the needs of about 800 employees, we have separated the compliance department, which is responsible for investigating the content of the report, and the legal affairs department, which requires a higher level of knowledge reserve, in order to improve their professionalism. In order to strengthen employees' awareness of compliance, we have held trainings suited for different positions and shared specific cases and countermeasures, and meanwhile we also interviewed employees so as to find out any improper behaviors or problems that need to be solved early on. In order to improve the value of the enterprise, what's important is that all employees should have the awareness of being the one involved. Our future goal is to realize sound operation of the enterprise through fruitful staff education that makes full use of e-learning and other digital technologies.

Promote the establishment of a compliance system (Vietnam)

We have established bribery prevention rules in 2020. We hold two trainings a year to infiltrate relevant rules to every local employee through both English and Vietnamese, and actively respond to their questions to deepen their understanding. Since we are following and taking the bribery rules stipulated in Japan, the current task is to formulate rules that are suited to national and regional cultures and practices. In Vietnam, due to the rapid development of shopping malls, the number of employees has increased significantly, so we want to build a compliance system that adapt to changes within the Company and strengthen organizational capabilities.

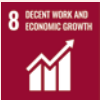


AEON MALL Vietnam
General Affairs Department
Human Resource & Management
Section Manager
Nguyễn Thị Minh



AEON MALL Vietnam
Legal Department
General Manager
Nguyễn Mai
Sương Thảo

SDGs
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Measures to prevent bribery from multiple angles (Cambodia)

Since 2019, we have been holding a training on bribery every year, and from the subsequent questionnaires to employees, we can also feel that the employees have understood the training content smoothly. We are improving everyone's awareness of compliance in their daily work by requiring all employees to carry a card with their ID card, which clearly states the rules like compliance with laws and regulations and reporting obligations when they discover bribery. When signing contracts with other companies or administrations, we require that clauses related to prevention of bribery must be included and strive to conduct fair business. We are considering specifying items on bribery in the Code of Conduct, so as to thoroughly prevent improper behaviors from happening.




AEON MALL Cambodia
Manager of Legal Section
Ly Bola Nin

AEON Code of Conduct Hotline

Working together to keep the rules.

Contact us immediately if you witness, hear of, or are concerned about involvement in a breach of the laws, a breach of the employment regulations, misconduct, or activities that may lead to such a breach.


AEON Code of Conduct Hotline
<https://aeon-ethics.secure.force.com/>



User ID: **AMCAM001**
 Password: **9999**

Legal Attorney Hotline
 (hotline for misconduct on part of management above senior general manager)

✉ report_aeonglobal@yglpc.com



* Your identity will be protected and your report will be kept confidential.
 * This should not be used as an opportunity for fabrication or personal gain.

The AEON Code of Conduct Commitment

- AEON people are always grateful to the many other individuals who provide support and help, never forgetting to act with humility.
- AEON people value the trust of others more than anything else, always acting with integrity and sincerity in all situations.
- AEON people actively seek out ways to exceed customer expectations.
- AEON people continually challenge themselves to find new ways to accomplish the AEON ideals.
- AEON people support local community growth, acting as good corporate citizens in serving society.

Issue Sustainability Bond

In order to solve social issues and achieve environmental protection, we issued the Sustainability Bond. The funds raised by this bond will be used for matters that "help solve social issues (social)" and that "have an effect on improving the environment (environmental). The funds raised by the Company's bond will be used for response to the COVID-19

pandemic, support for reconstruction after the Great East Japan Earthquake, and construction of shopping malls in Japan and abroad to further expand E (environment) S (society) G (governance) initiatives, contributing to the realization of a sustainable society.



Usage of funds raised



Solve social issues

- | | |
|--|---|
| <p>Response to the COVID-19 pandemic</p> <ul style="list-style-type: none"> ▶ Introduce body temperature measuring equipment in shopping malls ▶ Provide business continuity support for companies that open specialty stores in shopping malls ▶ Purchase face masks, disinfectants, partitions and other equipment for infection prevention | <p>Support for reconstruction after Great East Japan Earthquake</p> <ul style="list-style-type: none"> ▶ Construct AEON MALL Iwakionahama (Fukushima Prefecture) |
|--|---|



Effects on improving the environment

- Construct shopping malls in Japan and abroad that meet certain environmental standards
- ▶ AEON Fujiidera SC (Osaka Prefecture)
 - ▶ AEON MALL Ageo (Saitama Prefecture)
 - ▶ AEON MALL Hoang Mai (Vietnam)
 - ▶ AEON MALL Mean Chey (Cambodia)

Latest trends in Japan and overseas

We are conducting shopping mall development that are needed by local residents in Japan, China and the ASEAN region. In FY2020, in addition to the opening of three shopping malls in Japan and abroad, we are also actively carrying out floor expansions and renovations at existing shopping malls.

Newly opened malls

Provide stress relief in a shopping mall surrounded by nature

AEON MALL Hai Phong Le Chan (Vietnam)



In December 2020, our first mall in Hai Phong City (the 6th mall in Vietnam) was established as the largest shopping mall in the city. We have set up a vast lawn area with 10,000 trees planted and a large flower garden around the shopping mall, where blooming flowers and lush greenery that change with the seasons provide customers with a time of peace. In addition, we also planned a plastic wastes reduction campaign where most of the specialty stores opened in the shopping mall will commit to reducing the amount of plastic wastes generated. Meanwhile, we are also actively conducting environmental conservation activities, such as reducing greenhouse gas emissions by installing energy-saving equipment.

Floor expansions and renovations

Expand functions that provide assistance to families with children

AEON MALL Takasaki (Gunma Prefecture)

We added a new building on the east side of the existing building and implemented a large-scale renovation including 106 stores that make up approximately 50% of the total number of stores in the shopping mall. In addition to a newly constructed playground for children, we also connected the second floor of the new building to the east second parking lot with a connection passageway, allowing customers who come with strollers to move around the mall without stress.

Provide a relaxing dining time

AEON MALL Kochi (Kochi Prefecture)

A new 3-story building was built on the east side of the site that had been used as a parking lot. The food court, which had been located on the 2nd floor of the existing building, has been relocated to the 3rd floor of the new building, and the area has been increased to approximately 4,000m². The food court has approximately 1,000 seats, and customers can enjoy a wide variety of Japanese, Western and Chinese cuisine at 14 restaurants.

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Propose a lifestyle that fits the new normal

AEON MALL Ageo (Saitama Prefecture)

In December 2020, the shopping mall opened as a new landmark of Ageo City with the mall concept of "Offer everything you want every day." Here, we propose a new lifestyle that fits the social environment under the new normal. In accordance with the AEON Novel Coronavirus Prevention Protocol formulated in June of the same year, we have fully implemented measures to prevent the spread of infection in terms of both hardware and software (refer to P9 for details). In addition, 100% of the electricity we utilize are actual CO₂-free electricity, and at the same time, we are also adopting various attempts to create a new shopping experience that combines reality and digital elements.



Establishment of the largest shopping mall in local area

AEON MALL Sentul City (Indonesia)

In October 2020, as mall No. 3 in Indonesia, part of the shopping mall opened in advance. The mall is located in Bogor City, West Java Province, a famous summer resort on the outskirts of Jakarta, and has the largest floor area in the region. Approximately 45% of the stores in the shopping mall opened stores in the region for the first time, providing many products and services that have never been available in the region. Around the shopping mall, a next-generation transportation system (LRT) connecting central Jakarta and Bogor City is under planning, and the construction of a new station has also been put on the agenda, so the mall can be expected to attract customers from a wider area in the future.



Create a space where the whole family can enjoy together

AEON MALL Binh Duong Canary (Vietnam)

In order to meet the rapidly changing needs, we renovated 75 stores, which accounted for 63% of the total number of stores. We have completely renovated the food court and set up a kids area for small children to play in it, as well as a free-of-charge party space that can be used with family and friends, to meet a wide range of needs.

Other shopping malls that have undergone renovations in FY2020

Within Japan

- AEON MALL Kawaguchi Maekawa (Saitama Prefecture)
- AEON MALL Makuhari New City (Chiba Prefecture)
- AEON MALL Hinode (Tokyo)
- AEON MALL Zama (Kanagawa Prefecture)
- AEON MALL Okazaki (Aichi Prefecture)
- AEON MALL Toin (Mie Prefecture)
- AEON MALL Shijonawate (Osaka Prefecture)
- AEON MALL Sankoh (Oita Prefecture)

Outside of Japan

- AEON MALL Tianjin TEDA (Tianjin, China)
- AEON MALL Tianjin Zhongbei (Tianjin, China)
- AEON MALL Tianjin Meijiang (Tianjin, China)
- AEON MALL Tianjin Jinnan (Tianjin, China)
- AEON MALL Wuhan Jinyintan (Hubei, China)
- AEON MALL Wuhan Jinqiao (Hubei, China)

Assessment and certification by external institutions

With the goal of "building shopping malls that take both people and environment into consideration", we have introduced advanced measures in terms of both hardware and software. In FY2020, we have also been highly rated by various institutions in Japan and abroad.

External ratings

Aquired Score A- from CDP

CDP is an international environmental reporting NGO that investigates the environmental measures of companies and local governments on the theme of climate change, forests and water security, and promotes the disclosure of environmental information. The Company is highly rated for strategy and response measures against climate change and received the second highest score of A- in the 8-level scoring system. In addition, in terms of supplier engagement rating, our climate change measures and measures to reduce greenhouse gas emissions carried out through the supply chain were ranked for the first time into the Supplier Engagement Leader Board, the highest rating in the regard.



Obtained Green Star rating in GRESB Real Estate Assessment

The Global Real Estate Sustainability Benchmark (GRESB) is an international benchmark for evaluating the environmental, social, and governance considerations of physical assets, including real estate investment portfolios and infrastructure. In terms of measures on environment and sustainability, the Company was highly rated for both "Management and Policies" and "Performance and Data Monitoring & Review" and obtained the Green Star rating. We achieved a score of 88 points (the average score of participating companies was 70 points). In addition, the Company received the highest rating of A in "GRESB Public Disclosure Assessment (ESG-related information disclosure level)" which is based on publicly disclosed information.



Selected as constituent of stock indices for ESG investment

The "ESG investment" approach not only considers financial information but also uses environmental, social, and governance measures (non-financial information) to determine the value of a company and make judgments for investments. At a time when this investment method is rapidly gaining popularity, major institutions that provide investment information to institutional investors select companies with high ESG ratings and calculate various indices based on the stocks of these companies, and our Company is selected as a constituent of these indices.

- MSCI Japan Empowering Women Index (WIN)
(Obtained the 4th highest score among all companies selected as constituents)
- Nadeshiko Brand 2021 (5 consecutive years)
- S&P/JPX Carbon Efficient Index
- SOMPO Sustainability Index



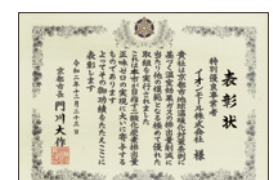
Obtained the Certified Health and Productivity Management Organization 2021 (large enterprises category) certification

In March 2021, we obtained the Certified Health and Productivity Management Organization 2021 (large enterprises category) certification. The Certified Health and Productivity Management Organization Recognition Program is a system that recognizes enterprises that engage in excellent health and productivity management efforts under the auspices of Ministry of Economy, Trade and Industry of Japan and Nippon Kenko Kaigi (Japan Health Council), based on regional health issues and health promotion measures implemented by Nippon Kenko Kaigi.



Selected as a Particularly Excellent Business Operator in the Business Operator's Emission Reduction Plan System

In accordance with Kyoto City Global Warming Countermeasures Regulations, Kyoto City has implemented a system for comprehensively evaluating emission reduction plans and reports submitted by specific business operators for the purpose of encouraging voluntary emission reduction of specific business operators whose greenhouse gas emissions have reached a certain scale. Our Company was selected as a Particularly Excellent Business Operator because of our excellent emission reduction results that can be taken as an example for others.



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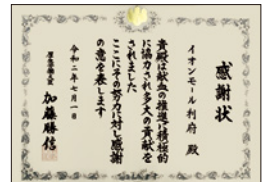
Awarded the Reiwa 2 (2020) "Marine Day" Minister's Commendation for Meritorious Service in Maritime Affairs

In July 2020, AEON MALL Futtsu (Chiba Prefecture) received the Reiwa 2 (2020) "Marine Day" Minister's Commendation for Meritorious Service to Maritime Affairs from Ministry of Land, Infrastructure, Transport and Tourism of Japan for its biannual cleanup of Nunobiki Beach since 1998. The Company is awarded the General Collaborator for Making the Sea Clean, which recognizes an organization that has left remarkable results in service activities for marine environment conservation.



Awarded the Testimonial from Japan Minister of Health, Labour and Welfare for blood donation measures

Japanese Red Cross Society has a system for recognizing companies that actively assist in its activities. AEON MALL Natori (Miyagi Prefecture), AEON MALL Rifu (Miyagi Prefecture), AEON Akashi SC (Hyogo Prefecture), and AEON MALL Ayagawa (Kagawa Prefecture) received the Testimonial from Japan Minister of Health, Labour and Welfare, which is awarded by the Ministry of Health, Labour and Welfare of Japan based on the recommendation by Japanese Red Cross Society who values the performance of companies and organizations in blood donation activities nationwide in the recommendation. In addition, AEON MALL Ota (Gunma Prefecture) and AEON MALL Futtsu (Chiba Prefecture) also received Silver Award of Merit respectively in recognition of their achievements.



Awarded as an Excellent Business Operator for Reduction of General Waste from Business Activities in Akita City

With the aim of raising awareness related to reducing general waste from business activities and the purpose of contributing to the construction of a recycling-oriented society, Akita City selects business operators that are particularly excellent at waste reduction, reuse, and recycling out of those with high waste generation volumes in the city and honors them as excellent business operators. AEON MALL Akita (Akita Prefecture) has been selected as an honored business operator for 3 consecutive years since FY2018. The amount of miscellaneous refuse generated in FY2020 was reduced to 74.7% of the amount generated in FY2019.



External certifications obtained

Received the first-ever preliminary certification for WELL Certification at Nagoya area office

The Nagoya area office has received the preliminary certification of WELL Certification for the office area of the Noritake Garden Project (tentative name) for the first time, which is scheduled to open in the fall of 2021 in Aichi Prefecture. WELL Certification is an evaluation conducted by IWBI (The International WELL Building Institute) on the creation of spaces that advance the health of users and is the first environmental performance certification in the world to incorporate the "health and WELL building" perspective into the evaluation. This project aims at creating more healthy spaces by continuing to provide healthy and comfortable environments to users and implementing measures related to health and productivity management and the promotion of SDGs.



Certified by the Okinawa Prefecture CO₂ Absorption Certification System

Okinawa Prefecture CO₂ Absorption Certification System is a system that evaluates and certifies the amount of CO₂ absorbed by forests through planting activities that are implemented according to plan by prefectural residents, municipalities, and enterprises. AEON MALL Okinawa Rycom (Okinawa Prefecture) was certified because its expected CO₂ absorption for the five-year period starting February 2021 through tree planting activities on the site is calculated to be 591,328kg-CO₂.



AEON MALL Data

(as of the end of February 2021)

* The disaster prevention agreement column also includes data related to comprehensive collaboration agreements and mutual cooperation agreements signed by AEON Co., Ltd.

Hokkaido, Japan

	Opening Date	Gross leasable area (m ²)	Parking (cars)	Planted trees	Mall Employees	Disaster prevention agreement	AED installations	Blood donors	Disabled parking lot	Solar panel capacity (kw)	Air-condition ventilation energy-saving	Normal charger (EV)	Quick charger (EV)	
1.	AEON MALL Around Asahikawa Station	March 2015	29,000	900	400	1,600	January 2015	3	20,280	6	—	○	5	1
2.	Qualite Prix	December 2016	13,000	1,800	—	700	January 2015	2	—	—	—	—	—	—
	Subtotal		42,000	2,700	400	2,300	2	5	20,280	6	—	1	5	1

Tohoku

	Opening Date	Gross leasable area (m ²)	Parking (cars)	Planted trees	Mall Employees	Disaster prevention agreement	AED installations	Blood donors	Disabled parking lot	Solar panel capacity (kw)	Air-condition ventilation energy-saving	Normal charger (EV)	Quick charger (EV)	
3.	AEON MALL Tsugaru Kashiwa	November 1992	40,000	2,600	72,000	800	August 2006	3	531	—	—	—	12	1
4.	AEON MALL Shimoda	April 1995	59,000	4,000	50,000	1,400	July 2006	4	1,086	—	—	○	17	1
5.	AEON MALL Morioka	August 2003	52,000	2,600	26,000	1,700	August 2006	4	506	—	—	—	12	1
6.	AEON MALL Moriokaminami	September 2006	42,000	2,400	17,000	1,900	August 2006	3	632	—	—	—	8	1
7.	AEON MALL Natori	February 2007	80,000	4,500	49,900	3,000	January 2007	6	3,423	25	450	—	10	2
8.	AEON MALL Rifu	April 2000	33,000	3,000	25,000	—	August 2006	2	812	21	—	—	12	1
9.	AEON MALL Tomiya	March 2003	28,000	2,400	8,600	1,200	June 2006	4	1,201	—	—	—	13	1
10.	AEON MALL Ishinomaki	March 2007	40,000	2,600	19,200	1,400	November 2006	3	2,111	16	50	—	9	1
11.	AEON MALL Akita	September 1993	58,000	3,200	43,000	2,200	May 2006	6	687	—	—	—	16	3
12.	AEON MALL Omagari	October 2008	48,000	2,900	15,200	900	October 2008	1	677	12	—	—	1	1
13.	AEON MALL Tendo	March 2014	47,000	3,000	15,000	1,800	June 2015	4	1,735	17	—	—	12	2
14.	AEON MALL Yamagataminami	November 2000	26,000	1,700	21,000	800	October 2010	2	247	—	—	—	7	1
15.	AEON MALL Mikawa	July 2001	40,000	3,300	27,700	600	July 2006	3	749	—	—	—	11	1
16.	AEON MALL Iwakionahama	June 2018	50,000	1,300	7,000	1,600	June 2018	4	—	8	—	—	10	2
17.	Shopping Mall FESTA	April 1996	32,000	3,800	26,000	900	May 2006	3	1,725	—	—	—	—	—
	Subtotal		675,000	43,300	422,600	20,200	15	52	16,122	99	500	1	150	19

* However, the data for AEON MALL Rifu is as of the last day of January 2021.

Kanto

	Opening Date	Gross leasable area (m ²)	Parking (cars)	Planted trees	Mall Employees	Disaster prevention agreement	AED installations	Blood donors	Disabled parking lot	Solar panel capacity (kw)	Air-condition ventilation energy-saving	Normal charger (EV)	Quick charger (EV)	
18.	AEON MALL Mito Uchihara	November 2005	78,000	4,100	49,000	3,000	August 2006	4	1,613	11	131	○	22	2
19.	AEON MALL Tsukuba	March 2013	64,000	4,000	15,000	2,400	April 2012	6	945	15	538	○	17	3
20.	AEON MALL Shimotsuma	November 1997	36,000	3,100	16,500	1,300	September 2006	2	200	14	65	—	14	1
21.	AEON MALL Tsuchiura	May 2009	58,000	3,300	20,000	2,100	June 2009	2	1,361	20	130	—	10	1
22.	AEON MALL Oyama	April 1997	30,000	1,900	19,500	900	July 2006	3	1,701	—	50	○	11	1
23.	AEON MALL Sanshintoshi	April 2003	32,000	2,300	11,800	1,200	July 2006	4	1,607	12	—	—	11	1
24.	AEON MALL Ota	December 2003	62,000	4,200	54,000	2,200	July 2006	5	726	14	—	○	10	2
25.	AEON MALL Takasaki	October 2006	76,000	4,000	50,000	3,200	November 2007	4	2,306	12	—	○	12	2
26.	AEON MALL Kawaguchi Maekawa	November 2000	66,000	2,400	20,000	2,900	November 2006	4	423	—	—	—	11	1
27.	AEON MALL Hanyu	November 2007	75,000	5,000	17,100	3,100	October 2007	7	2,161	21	100	○	21	3
28.	AEON LakeTown kaze	October 2008	61,000	2,300	28,000	3,400	February 2012	5	—	16	253	○	14	1
29.	AEON LakeTown mori	September 2008	99,000	6,100	50,000	6,000	August 2006	6	27,407	20	241	—	22	2
30.	AEON LakeTown outlet	April 2011	23,000	1,100	1,000	1,200	August 2019	1	—	10	10	—	13	1
31.	AEON MALL Kasukabe	March 2013	56,000	2,900	20,400	2,500	August 2006	6	1,512	17	203	○	10	3
32.	AEON MALL Ageo	December 2020	34,000	1,800	19,700	2,000	—	3	118	—	—	—	2	2
33.	AEON MALL Kitatoda	November 2004	44,000	2,600	12,600	2,400	July 2006	3	261	7	—	—	8	1
34.	AEON MALL Yono	December 2004	41,000	3,000	16,400	2,200	August 2006	3	528	6	—	—	12	1
35.	AEON MALL Urawamisono	April 2006	62,000	3,000	25,600	3,000	August 2006	4	295	16	160	—	10	1
36.	AEON MALL Futtsu	September 1993	28,000	1,000	32,000	600	August 2006	4	668	20	—	—	16	1
37.	AEON MALL Narita	March 2000	65,000	4,000	46,600	2,500	August 2006	4	4,362	16	—	○	17	3
38.	AEON MALL Chiba NEW TOWN	April 2006	79,000	4,000	14,000	2,700	March 2007	4	2,306	—	—	○	18	1
39.	AEON MALL Makuhari New City	December 2013	128,000	7,300	50,000	5,400	October 2005	18	707	43	1,798	○	35	5

Kanto (continued)

	Opening Date	Gross leasable area (m ²)	Parking (cars)	Planted trees	Mall Employees	Disaster prevention agreement	AED installations	Blood donors	Disabled parking lot	Solar panel capacity (kw)	Air-condition ventilation energy-saving	Normal charger (EV)	Quick charger (EV)		
40.	AEON MALL Kisarazu	October 2014	84,000	4,000	30,000	2,300	June 2015	3	2,095	11	1,334	○	17	2	
41.	AEON MALL Tsudanuma	September 2003	27,000	1,300	1,500	1,900	July 2006	2	73	14	—	—	8	1	
42.	AEON MALL Yachiyomidorigaoka	March 2005	42,000	2,500	11,500	2,200	July 2006	3	810	—	50	—	11	1	
43.	AEON MALL Kashiwa	May 2006	30,000	2,000	7,900	1,400	August 2006	2	162	—	12	—	6	1	
44.	AEON MALL Choshi	March 2010	31,000	3,200	35,000	1,000	March 2010	2	1,304	11	20	—	9	1	
45.	AEON MALL Funabashi	April 2012	36,000	2,300	17,300	2,200	March 2012	2	81	20	100	—	8	2	
46.	AEON MALL Musashi Murayama	November 2006	78,000	4,000	45,000	3,400	September 2006	4	1,048	21	—	○	18	1	
47.	AEON MALL Hinode	November 2007	64,000	3,600	58,400	2,600	November 2007	4	1,421	39	100	○	15	1	
48.	AEON MALL Tamadaira woods	November 2014	24,000	1,000	600	1,800	September 2014	3	1,012	9	—	○	10	1	
49.	AEON MALL Higashikurume	April 2013	31,000	1,700	20,000	1,800	April 2013	4	930	9	10	—	14	—	
50.	AEON MALL Zama	March 2018	55,000	2,500	25,600	3,100	February 2018	4	110	8	1,001	○	8	2	
51.	AEON MALL Yamato	December 2001	35,000	1,900	20,000	1,900	April 2006	4	2,998	—	—	—	12	1	
	Subtotal		1,834,000	103,400	862,000	81,800		33	139	63,251	432	6,306	16	452	53

Chubu

	Opening Date	Gross leasable area (m ²)	Parking (cars)	Planted trees	Mall Employees	Disaster prevention agreement	AED installations	Blood donors	Disabled parking lot	Solar panel capacity (kw)	Air-condition ventilation energy-saving	Normal charger (EV)	Quick charger (EV)		
52.	AEON MALL Shibata	April 2005	33,000	1,700	14,200	900	July 2006	3	459	10	—	—	11	1	
53.	AEON MALL Niigataminami	October 2007	51,000	4,000	30,400	2,500	July 2008	6	1,153	14	—	—	11	1	
54.	AEON MALL Takaoka	September 2002	82,000	4,400	44,000	2,500	November 2019	6	3,465	—	—	○	15	3	
55.	AEON MALL Tonami	July 2015	33,000	1,800	7,000	900	June 2015	2	—	—	—	—	12	2	
56.	AEON MALL Kahoku	October 2008	62,000	3,300	29,400	1,500	October 2008	2	409	12	73	—	11	1	
57.	AEON MALL New Komatsu	March 2017	63,000	3,400	10,000	2,300	March 2017	5	1,129	16	—	—	20	3	
58.	AEON MALL Koufushowa	March 2011	70,000	3,500	20,800	2,500	February 2011	5	1,456	17	—	○	13	5	
59.	AEON MALL Sakudaira	April 1999	25,000	2,000	17,900	900	September 2011	2	1,667	—	—	○	13	1	
60.	AEON MALL Matsumoto	September 2017	49,000	2,300	6,800	2,800	February 2008	5	454	11	170	○	12	2	
61.	AEON MALL Ogaki	April 2007	43,000	2,500	29,300	1,400	March 2007	3	1,747	10	50	○	11	1	
62.	AEON MALL Kakamigahara	July 2007	77,000	5,500	62,600	3,800	July 2007	3	2,853	20	80	—	9	1	
63.	AEON MALL Hamamatsu Shitiro	August 2004	65,000	3,500	38,000	2,000	September 2006	5	872	19	91	—	15	1	
64.	AEON MALL Fujinomiya	December 2001	40,000	2,500	24,200	1,800	September 2006	3	2,014	45	—	—	11	1	
65.	AEON MALL Hamamatsuichino	June 2005	63,000	4,000	19,300	2,500	September 2006	3	1,032	73	50	—	11	1	
66.	AEON MALL Okazaki	September 2000	80,000	4,300	48,100	3,500	March 2007	4	578	20	—	—	10	3	
67.	AEON MALL Higashiura	July 2001	75,000	4,600	25,000	3,500	July 2006	5	1,214	—	—	—	10	2	
68.	AEON MALL Kisogawa	June 2004	66,000	4,400	15,000	2,800	September 2014	2	2,449	16	—	—	17	3	
69.	AEON MALL Aratamabashi	March 2010	38,000	1,700	5,000	1,900	March 2010	6	238	22	69	○	16	2	
70.	AEON MALL Nagoya Chaya	June 2014	75,000	4,100	20,000	2,200	June 2014	5	1,169	8	266	○	15	2	
71.	AEON MALL Tokoname	December 2015	87,000	4,000	12,000	2,500	November 2015	5	1,846	—	98	○	17	2	
72.	AEON MALL Nagakute	December 2016	59,000	2,600	8,000	3,400	December 2016	7	590	13	362	○	12	2	
73.	AEON MALL Atsuta	July 2003	47,000	3,800	12,300	2,500	July 2006	4	651	—	—	—	11	1	
74.	AEON MALL Fuso	August 2003	34,000	2,800	17,900	1,400	July 2006	3	378	31	50	—	11	1	
75.	AEON MALL Around Nagoya Dome	March 2006	48,000	2,800	12,700	2,800	May 2009	3	551	16	—	—	11	1	
76.	AEON MALL Odaka	March 2008	65,000	4,000	25,000	3,400	February 2008	4	2,429	12	50	—	21	1	
77.	mozo wondercity	April 2009	101,000	5,000	35,200	4,500	—	4	1,681	14	—	—	1	1	
78.	AEON MALL Suzuka	November 1996	70,000	4,200	36,000	2,400	August 2006	4	1,452	17	—	—	20	1	
79.	AEON MALL Toin	November 2013	58,000	3,500	15,000	1,800	October 2013	3	148	15	322	○	15	2	
80.	AEON MALL Yokkaichikita	January 2001	42,000	3,000	38,500	1,300	August 2008	2	580	26	50	—	1	1	
81.	AEON MALL Meiwa	July 2001	34,000	3,100	39,500	1,100	March 2012	2	—	52	50	—	10	—	
82.	AEON MALL Kuwana	March 1995	38,000	4,000	—	1,300	March 2020	5	240	12	—	—	11	—	
83.	AEON MALL Tsu Minami	November 2018	60,000	3,400	10,000	2,400	October 2018	4	980	13	—	—	9	3	
	Subtotal		1,833,000	109,700	729,100	73,000		21	125	35,884	534	1,831	10	393	52

Kinki

		Opening Date	Gross leasable area (m ²)	Parking (cars)	Planted trees	Mall Employees	Disaster prevention agreement	AED installations	Blood donors	Disabled parking lot	Solar panel capacity (kw)	Air-condition ventilation energy-saving	Normal charger (EV)	Quick charger (EV)
84.	AEON MALL Kusatsu	November 2008	78,000	4,500	68,600	3,000	October 2008	5	1,642	48	200	○	18	2
85.	AEON MALL Kyoto Gojo	March 2004	36,000	1,700	11,000	2,200	September 2010	4	1,989	—	—	—	9	1
86.	AEON MALL KYOTO	June 2010	51,000	1,100	—	2,500	September 2011	5	601	—	—	○	10	1
87.	AEON MALL Kyoto Katsuragawa	October 2014	77,000	3,100	10,600	4,200	October 2014	5	4,651	23	340	○	13	4
88.	AEON MALL Kumiyama	June 1999	29,000	2,500	22,200	1,600	September 2011	2	932	7	30	—	1	1
89.	AEON MALL Takanohara	May 2007	44,000	2,100	17,200	2,500	May 2007	4	408	15	100	—	—	1
90.	AEON MALL Sakai Kitahanada	October 2004	72,000	2,800	6,000	3,200	January 2015	4	1,714	6	50	—	16	1
91.	AEON MALL Rinku Sennan	November 2004	76,000	4,300	66,000	2,900	September 2005	5	2,855	—	83	○	11	2
92.	AEON MALL Tsurumi Ryokuchi	November 2006	54,000	2,200	12,000	2,400	June 2010	5	1,345	—	—	—	10	1
93.	AEON MALL Shijonawate	October 2015	75,000	4,300	20,000	3,700	October 2015	6	2,127	13	815	○	17	2
94.	AEON MALL Sakai Teppoucho	March 2016	56,000	2,600	10,000	2,400	March 2016	4	1,516	13	473	○	10	2
95.	AEON MALL Hineno	April 1995	29,000	2,000	32,800	1,200	April 2011	2	463	42	—	—	10	1
96.	AEON MALL Dainichi	September 2006	56,000	2,400	15,400	3,300	August 2008	1	623	16	14	—	11	2
97.	AEON MALL Osaka Dome City	May 2013	34,000	700	4,200	1,600	January 2014	5	—	16	54	—	4	—
98.	AEON MALL Ibaraki	January 2001	46,000	2,000	—	2,700	September 2008	4	1,688	36	—	—	11	1
99.	AEON Fujiidera SC	September 2019	15,000	470	5,900	1,100	September 2019	2	1,399	—	59	○	1	1
100.	AEON SENRITO Senmonkan	April 2017	9,000	400	—	600	—	2	—	—	—	—	—	—
101.	AEON MALL Itami	October 2002	57,000	2,800	30,000	2,700	February 2012	4	724	—	102	—	13	3
102.	AEON MALL Kobe Kita	November 2006	55,000	4,000	56,000	2,600	October 2006	7	2,903	40	—	○	17	1
103.	AEON MALL Kobe Minami	September 2017	39,000	1,400	4,000	1,600	September 2017	4	66	14	—	—	18	2
104.	AEON MALL Himeji River City	November 1993	36,000	2,600	11,800	1,700	March 2013	2	710	32	—	—	11	1
105.	AEON MALL Inagawa	April 1998	29,000	2,000	38,800	1,300	February 2012	2	381	9	—	—	2	2
106.	AEON MALL Himejiotsu	December 2004	34,000	2,600	16,200	1,700	February 2012	2	932	35	100	—	11	1
107.	AEON MALL Kasaihojyo	November 2008	33,000	2,100	11,900	900	February 2012	4	573	14	55	—	8	1
108.	AEON MALL Itamikoya	March 2011	48,000	2,400	10,300	3,000	February 2012	6	1,435	23	1,160	—	10	1
109.	AEON Akashi SC	October 1997	58,000	3,500	—	1,500	—	2	276	—	—	—	8	—
110.	Kobe Harborland umie	April 2013	85,000	3,000	—	6,000	—	6	—	—	—	—	—	2
111.	AEON MALL Kashihara	April 2004	80,000	5,000	25,000	3,500	November 2010	5	5,611	15	59	○	22	1
112.	AEON MALL Yamatokoriyama	March 2010	67,000	4,100	20,000	2,600	March 2010	6	1,026	11	—	○	18	1
113.	AEON MALL Naratomi gaoka	July 2006	31,000	1,300	15,100	1,300	June 2007	2	865	16	—	—	11	1
114.	AEON MALL Wakayama	March 2014	69,000	3,500	52,900	2,900	March 2014	5	1,819	17	454	—	12	4
	Subtotal		1,558,000	79,470	593,900	74,400	28	122	41,274	461	4,148	10	313	44

Chugoku - Shikoku

		Opening Date	Gross leasable area (m ²)	Parking (cars)	Planted trees	Mall Employees	Disaster prevention agreement	AED installations	Blood donors	Disabled parking lot	Solar panel capacity (kw)	Air-condition ventilation energy-saving	Normal charger (EV)	Quick charger (EV)
115.	AEON MALL Hiezu	March 1999	47,000	2,900	25,500	1,400	August 2006	2	8,370	55	100	—	1	1
116.	AEON MALL Tottorikita	April 2000	48,000	3,100	9,000	1,300	March 2007	2	453	10	—	—	17	1
117.	AEON MALL Izumo	May 2016	32,000	2,000	9,000	900	January 2009	2	1,020	14	50	—	11	2
118.	AEON MALL Kurashiki	September 1999	83,000	4,700	70,000	3,400	August 2006	7	6,901	29	20	—	17	4
119.	AEON MALL Okayama	December 2014	92,000	2,500	7,900	5,700	March 2014	5	65	12	306	○	9	2
120.	AEON MALL Tsuyama	December 1996	30,000	2,000	18,700	900	March 1998	2	959	10	—	—	1	1
121.	AEON MALL Hiroshima Fuchu	March 2004	98,000	5,000	6,400	6,000	April 2007	7	1,353	7	519	—	21	2
122.	AEON MALL Hiroshima Gion	April 2009	50,000	2,800	20,000	2,300	September 2009	6	674	14	68	—	13	1
123.	Hiroshima Danbara Shopping Center	September 2011	24,000	800	—	700	October 2012	2	—	—	—	—	—	—
124.	THE OUTLETS HIROSHIMA	April 2018	53,000	4,000	9,300	2,400	October 2012	5	317	24	—	—	14	4
125.	AEON MALL Tokushima	April 2017	50,000	3,100	3,600	2,200	January 2016	5	204	5	—	—	11	2
126.	AEON MALL Takamatsu	April 2007	47,000	3,000	12,500	1,100	June 2007	2	576	16	50	—	9	1
127.	AEON MALL Ayagawa	July 2008	57,000	4,000	49,000	1,600	June 2008	3	2,492	16	140	○	8	1
128.	AEON MALL Niihama	June 2001	66,000	3,500	35,000	1,600	June 2006	6	1,668	21	30	○	16	1

Chugoku - Shikoku (Continued)

	Opening Date	Gross leasable area (m ²)	Parking (cars)	Planted trees	Mall Employees	Disaster prevention agreement	AED installations	Blood donors	Disabled parking lot	Solar panel capacity (kw)	Air-condition ventilation energy-saving	Normal charger (EV)	Quick charger (EV)
129. AEON MALL Imabari New City	April 2016	54,000	2,900	10,000	1,400	July 2017	5	1,360	9	—	—	12	2
130. AEON MALL Kochi	December 2000	69,000	3,000	23,000	2,900	September 2007	7	1,896	36	52	○	10	1
Subtotal		900,000	49,300	308,900	35,800	16	68	28,308	278	1,335	4	170	26

Kyushu - Okinawa

	Opening Date	Gross leasable area (m ²)	Parking (cars)	Planted trees	Mall Employees	Disaster prevention agreement	AED installations	Blood donors	Disabled parking lot	Solar panel capacity (kw)	Air-condition ventilation energy-saving	Normal charger (EV)	Quick charger (EV)
131. AEON MALL Fukuoka	June 2004	90,000	5,300	14,000	2,700	August 2019	4	2,255	29	—	—	22	3
132. AEON MALL Nogata	April 2005	58,000	3,400	39,000	2,000	December 2017	3	1,424	20	—	○	14	3
133. AEON MALL Chikushino	December 2008	80,000	3,800	20,000	3,000	April 2009	6	4,338	17	110	○	16	2
134. AEON MALL Omuta	March 2011	57,000	4,800	20,000	1,300	September 2011	3	1,938	16	590	—	10	2
135. AEON MALL Fukutsu	April 2012	63,000	3,500	27,000	2,700	March 2012	4	1,922	25	250	○	10	2
136. AEON MALL Yahatahigashi	November 2006	48,000	2,000	19,200	1,700	August 2007	3	617	10	204	—	2	—
137. AEON MALL Uki	November 1997	63,000	3,300	50,000	900	December 2019	3	117	—	1,409	—	10	1
138. AEON MALL Kumamoto	October 2005	84,000	5,000	27,000	2,700	October 2006	4	2,034	20	—	—	10	2
139. AEON MALL Sankoh	December 1996	42,500	2,200	36,000	900	February 2006	3	819	—	—	—	11	1
140. AEON MALL Miyazaki	May 2005	84,000	4,300	25,000	2,900	September 2006	5	1,530	12	50	○	10	2
141. AEON MALL Around Miyakonojo Station	December 2008	28,000	1,700	8,000	1,000	November 2008	3	1,054	—	90	—	18	1
142. AEON MALL Okinawa Rycom	April 2015	86,000	4,000	8,300	3,600	June 2016	7	973	—	259	○	14	4
Subtotal		783,500	43,300	293,500	25,400	12	48	19,021	149	2,962	5	147	23
Japan shopping malls Total		7,625,500	431,170	3,210,400	312,900	127	559	224,140	1,959	17,082	47	1,630	218

China

	Opening Date	Gross leasable area (m ²)	Parking (cars)	Planted trees	Mall Employees	Solar ower generation (kw)	Auto control (electricity/ air-conditioning)	Freezer inverter control	Curtain wall shading / heat shield film	Biotop	Gray water usage (Green zone watering)	EV charger station	Two star green building (Design)	Automatic control of fume extraction
143. AEON Beijing International Mall	November 2008	54,000	3,000	8,000	1,800	—	—	—	○	—	—	—	—	—
144. AEON MALL Beijing Fengtai	September 2015	62,000	2,500	4,000	1,000	65	○	○	○	—	○	16	—	○
145. AEON MALL Tianjin TEDA	October 2010	55,000	2,500	8,000	1,000	50	○	—	○	—	○	60	—	—
146. AEON MALL Tianjin Zhongbei	April 2012	65,000	3,900	10,000	2,800	—	○	—	○	—	○	4	—	—
147. AEON MALL Tianjin Meijiang	January 2014	62,000	2,400	10,000	1,700	—	○	○	○	—	○	—	—	—
148. AEON MALL Tianjin Jinnan	October 2017	70,000	2,600	6,000	1,900	85	○	○	○	—	○	75	○	—
149. AEON MALL Yantai Jinshatan	May 2018	72,000	2,700	2,500	1,700	320	○	○	○	—	○	22	○	○
150. AEON MALL Qingdao Xihaian Xinqu	November 2019	70,000	2,600	8,000	1,900	—	○	○	○	—	○	—	○	○
151. AEON MALL Hebei Yanjiao	November 2016	70,000	2,700	6,000	1,400	85	○	○	○	—	○	98	—	○
152. AEON MALL Suzhou Wuzhong	April 2014	75,000	3,100	6,000	2,300	50	○	○	○	○	—	—	○	—
153. AEON MALL Suzhou Yuanqu Hudong	May 2015	75,000	3,000	3,300	2,500	43	○	○	○	○	○	8	○	—
154. AEON MALL Suzhou Xinqu	January 2016	74,000	3,300	3,800	2,200	60	○	○	○	○	○	132	○	○
155. AEON MALL Nantong Xinghu	December 2017	77,000	3,000	6,000	1,300	330	○	○	○	—	○	60	○	○
156. AEON MALL Changshu Xinqu	June 2019	63,000	3,800	6,000	1,400	226	○	○	○	—	○	—	○	○
157. AEON MALL Hangzhou Liangzhu Xincheng	November 2015	68,000	2,500	4,000	1,500	30	○	○	○	○	○	—	○	○
158. AEON MALL Wuhan Jinyintan	December 2014	90,000	2,500	3,000	3,000	—	○	—	○	—	—	—	—	—
159. AEON MALL Wuhan Jinqiao	December 2017	55,000	1,700	2,500	1,600	—	○	○	○	○	—	12	—	○
160. AEON MALL Wuhan Jingkai	December 2015	101,000	4,000	5,000	2,800	520	○	—	—	—	○	20	○	—
161. AEON MALL Guangzhou Panyu Square	December 2015	64,000	1,600	3,500	2,300	—	○	—	○	—	—	17	—	○
162. AEON MALL Guangzhou Jinsha	November 2018	65,000	3,000	6,000	1,200	—	○	○	○	○	—	20	—	○
163. AEON MALL Foshan Dali	December 2017	69,000	2,700	4,000	2,000	170	○	○	—	—	—	20	—	—
China Total		1,456,000	59,100	115,600	39,300	2,034	20	15	19	6	14	564	10	11

Vietnam

	Opening Date	Gross leasable area (m ²)	Parking (cars)	Planted trees	Mall Employees	Disabled parking lot	Solar power generation (kW)	High-efficiency air-conditioner	Human sensor lighting on / off control	Automatic escalator operation control	Mumuring river	Wastewater purification facility	EV charger station	
164.	AEON MALL Tan Phu Celadon	January 2014	84,000	Motorcycle 11,000 Car 2,000	10,000	4,200	25	—	—	—	○	—	○	—
165.	AEON MALL Binh Tan	July 2016	60,000	Motorcycle 4,000 Car 1,500	10,000	2,700	17	320	○	○	○	—	○	—
166.	AEON MALL Binh Duong Canary	November 2014	49,000	Motorcycle 6,000 Car 1,000	10,000	2,700	—	—	—	○	—	○	—	—
167.	AEON MALL Long Bien	October 2015	74,000	Motorcycle 10,000 Car 1,000	11,300	3,300	8	—	○	○	○	○	○	—
168.	AEON MALL Ha Dong	December 2019	74,000	Motorcycle 9,000 Car 2,100	6,000	3,200	6	—	○	—	—	—	—	2
169.	AEON MALL Hai Phong Le Chan	December 2020	70,000	Motorcycle 7,000 Car 1,700	10,000	4,200	19	535	○	○	○	—	—	3
Vietnam Total			411,000	Motorcycle 47,000 Car 9,300	57,300	20,300	75	855	4	3	5	1	4	5

Cambodia

	Opening Date	Gross leasable area (m ²)	Parking (cars)	Planted trees	Mall Employees	Disabled parking lot	Solar power generation (kW)	High-efficiency air-conditioner	Human sensor lighting on / off control	Automatic escalator operation control	Mumuring river	Wastewater purification facility	EV charger station	
170.	AEON MALL Phnom Penh	June 2014	68,000	Motorcycle 1,600 Car 2,300	10,000	3,600	9	225	—	○	○	○	○	—
171.	AEON MALL Sen Sok City	May 2018	85,000	Motorcycle 3,000 Car 2,300	12,000	3,700	9	1,036	○	○	○	○	○	1
Cambodia Total			153,000	Motorcycle 4,600 Car 4,600	22,000	7,300	18	1,261	1	2	2	2	2	1

Indonesia

	Opening Date	Gross leasable area (m ²)	Parking (cars)	Planted trees	Mall Employees	Disabled parking lot	Solar power generation (kW)	High-efficiency air-conditioner	Human sensor lighting on / off control	Automatic escalator operation control	Mumuring river	Wastewater purification facility	EV charger station	
172.	AEON MALL BSD CITY	May 2015	77,000	Motorcycle 2,300 Car 2,100	20,000	3,000	—	24	—	○	○	—	—	
173.	AEON MALL Jakarta Garden City	September 2017	63,000	Motorcycle 1,400 Car 3,000	8,000	1,300	20	510	○	○	○	—	○	—
174.	AEON MALL Sentul City	October 2020	70,000	Motorcycle 1,400 Car 3,000	—	2,200	32	—	—	○	—	○	—	
Indonesia Total			210,000	Motorcycle 5,100 Car 8,100	28,000	6,500	52	534	1	2	3	1	2	—

OPA

	Opening Date	Gross leasable area (m ²)	Parking (cars)	Site area (m ²)	Total Floor area (m ²)	Number of specialty stores	
175.	Akita OPA	October 2017	11,500	3,000	2,800	19,800	200
176.	Mito OPA	March 2017	12,100	1,310	3,500	25,500	500
177.	Takasaki OPA	October 2017	25,600	7,000	7,400	42,000	1,200
178.	Seisekisakuragaoka OPA	September 1999	16,000	370	9,000	23,400	700
179.	Hachioji OPA	November 2018	6,200	1,000	4,000	10,100	400
180.	Shinyurigaoka OPA	November 1997	12,700	100	5,000	22,290	1,100
181.	Shonan fujisawa OPA	March 1996	9,700	530	2,100	19,000	600
182.	Nagoya mozo OPA	April 2009	3,200	—	—	3,500	100
183.	Kawaramachi OPA	November 1998	10,300	—	2,700	18,900	400
184.	Shinsaibashi OPA	November 1994	11,200	—	2,800	27,000	800
	Shinsaibashi OPA Kirei-Kan	August 1998	2,400	—	1,000	4,900	100
185.	Sannomiya OPA	March 1984	6,100	—	1,500	10,800	300
186.	Sannomiya OPA2	February 2017	11,400	770	4,700	17,600	500
187.	Canalcity OPA	April 1996	15,800	1,300	—	26,000	1,000
188.	Oita OPA	June 2019	1,200	1,600	2,400	7,500	400
189.	Naha OPA	October 2018	5,200	450	12,801	7,600	300
190.	VIVREGENE Lake Town	November 2011	2,900	10,400	—	4,300	200
191.	Yokohama VIVRE	April 1985	18,700	120	6,000	44,800	1,000
192.	YOKOHAMA WORLD PORTERS	September 1999	37,700	1,000	20,000	100,400	1,600
193.	Kitaoji VIVRE	March 1995	22,900	480	17,600	76,200	600
194.	Akashi VIVRE	October 1997	18,200	690	11,700	53,200	700
195.	Sendai FORUS	November 1984	14,500	4,000	4,300	32,000	400
196.	Kanazawa FORUS	November 2006	26,100	4,300	100,300	60,300	1,800
OPA Total			301,600	38,420	221,601	657,090	14,900

Supplementary data

Employee data: Consolidated (as of the end of February 2021)

	FY2019	FY2020
Number of employees <small>*(of which part time)</small>	3,447 (1,480)	3,656 (1,552)

Employee data: Non-consolidated (as of the end of February 2021)

	FY2019	FY2020
Number of employees <small>*(of which part time)</small>	1,788 (1,284)	1,842 (1,349)
(1) Male	1,168 (154)	(1) 1,196 (150)
(2) Female	620 (1,130)	(2) 646 (1,199)
New employees (Male/Female)	100 (57/43)	87 (46/41)
Management personnel Among which, female management personnel	891 155 (17.4%)	912 165 (18.0%)
Directors Among which, female directors	18 4 (22.2%)	18 4 (22.2%)
Employees who have received childcare leave (of which male)	54 (15)	52 (23)

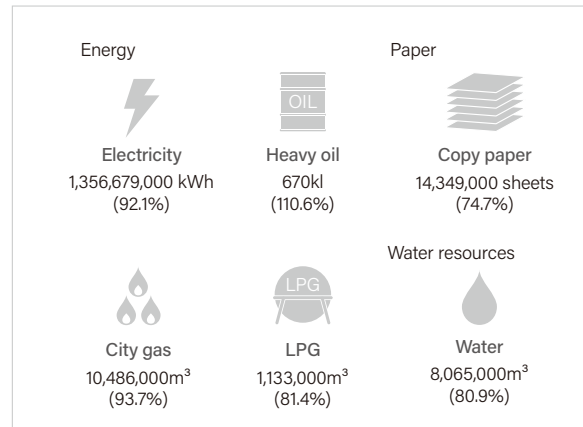
Number of local staff members in overseas subsidiaries

(as of the end of February 2021)

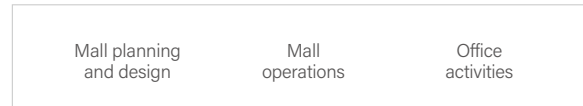
	FY2019	FY2020
Total	1,288	1,429
China	766	790
ASEAN region	522	639

FY2020 INPUT / OUTPUT (80 shopping malls in Japan)

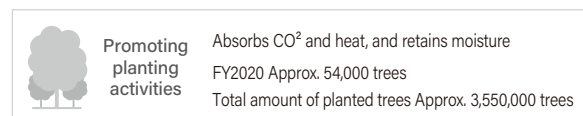
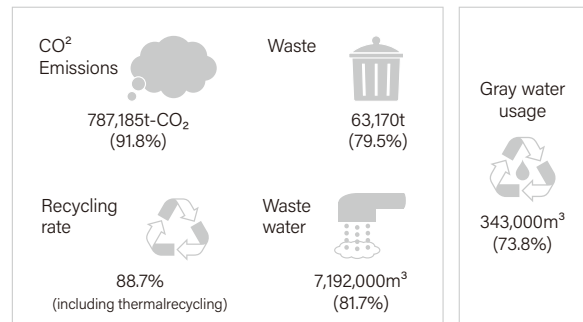
INPUT



Business activities



OUTPUT



* The statistics is based on shopping malls as a whole, including public areas, AEON and specialty stores.
However, waste and recycling rates are based on specialty stores and AEON MALL offices, copy paper on AEON MALL offices only, and the Planted trees on all shopping malls in Japan and abroad.

* Comparison with the previous year is listed in ().

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