


Our Vision

Basic Philosophy
Customer first

Management Philosophy
.....
AEON MALL is a Life Design Developer that works with communities and produces ways of living for the future.
.....

Management Vision
Becoming a company that will touch the hearts of 5 billion visitors throughout Asia.

Corporate Slogan

Sharing a sense of lively participation

Corporate Profile

Company Name AEON MALL Co., Ltd.

Date Established November 1911

Capital Stock 42,372 million yen (as of the end of February 2021)

Business Activities Large scale community development and shopping mall development and operation
Real estate sales, lease, brokerage
[Minister of Land, Infrastructure, Transport and Tourism (3) No.7682]

Number of Employees 5,208 (as of the end of February 2021)

About this Report

Editorial policy This booklet has been produced for better understanding for our business development with actual case examples. We introduce case examples as specifically as possible from among our corporate activities in FY2020.

Organizations AEON MALL Co., Ltd.
Includes group companies and facilities / Regarding Environmental index exclude 70 malls that AEON MALL Co., Ltd. entrusted by AEON Retail Co., Ltd., mozo wondercity, Kobe Harborland umie, QUALITE PRIX, AEON SENRITO SENMONKAN and OPA's commercial facilities.

Reporting Period From March 1, 2020 to February 28, 2021
Notice shall be given regarding information outside reporting period on each occasion. Positions of employees are as of the end of February 2021.

Publication May 2021

Contents

6 TOP MESSAGE	26 Environment Promote the construction of shopping malls that co-exist in harmony with nature Promote measures for decarbonization
8 Measures to contain the spread of COVID-19	30 Diversity and work-style reform Support diverse work styles fit for different life stages Provide workplace environment where all employees can work more satisfactorily
12 In order to realize Life Design Developer	34 Promote Responsible Business Build a sound business management system Thoroughly execute fair business activities
14 The future vision that our Company should pursue -KGI/KPI set by employees-	38 Latest trends in Japan and overseas
16 Set the subjects that AEON MALL should work on	40 Assessments and certifications by external institutions
18 Building Bridges to Local Communities Root in the community and contribute to building a vibrant city Stay close to people's daily life and enhance health awareness	42 AEON MALL Data
22 Developing community and social infrastructures Build facilities that provide safety and security even in the event of a disaster Improve the convenience of AEON MALL as a base for daily life	47 Supplementary data

SDGs [Sustainable Development Goals]

Along with our ISO26000 CSR (Corporate Social Responsibility), we are also working on SDGs (Sustainable Development Goals) which consists of 17 articles for sustainable goals which are described in "Transforming our world: the 2030 Agenda for Sustainable Development" that was adopted as a development goal of the entire international community at the United Nations Summit held in September 2015. This report introduces AEON MALL's efforts on these development goals with a description of respective marks.

