As a leading company of the AEON Group, AEON MALL is engaged in development and operation of shopping malls throughout Japan and Asian regions.

Company Profile

Company name AEON MALL Co., Ltd.

Established November, 1911

Capital 42,271 million yen (as of the end of February 2018)

Large scale community development and shopping mall development and operation

Real estate sales, rentals, brokerage [Minister of Land, Infrastructure and Transport (2) No. 7682]

Employees 4,653 (as of the end of February 2018)

[Editorial Policy]

This report describes objectives and performance results of corporate social responsibility that AEON MALL Co., Ltd.

should accomplish, reports on town development we are engaged in, and challenges in the future.

[Scope of Report]

AEON MALL Co., Ltd. Scope

Including Group companies that belong to AEON MALL Co., Ltd. and properties we manage.

Regarding Environmental Index, 70 malls AEON MALL Co., Ltd. entrusted by AEON Retail Co., Ltd., mozo wondercity,

Kobe Harborland umie, QUALITE PRIX, and OPA's properties are excluded.

Target Period From March 1, 2017 to February 28, 2018

Notice shall be given regarding information outside reporting period in each case.

Positions of employees are as of the end of February 2018.

Publication May 2018

Our Vision

Basic Philosophy

Customer First

Management Philosophy

AEON MALL is a life design developer that works with communities and produces ways of living for the future.

* What is Life Design?

Life Design involves producing ways for people to live in the future — work that drives AEON MALL to create and nurture opportunities for people to meet and engage in cultural activities. Beyond the development of commercial facilities, this work requires our company to expand ways for us to serve people throughout various stages of their lives.

Management Vision

Becoming a company that will touch the hearts of 5 billion people throughout Asia

- Ultimately, our challenge is to be consistent in localization to enhance the attractive aspects of various regions by working in tandem with partners.
- As Life Design Producers, we will go beyond working in a conventional commercial context and keep our company growing by opening up business opportunities to produce future ways
- We will solidify and strengthen our financial and business foundations by taking full advantage of our company's assets, including our worldwide malls and capabilities to continue our
- We are a company of professionals that continue to innovate.
- We see and consider life from customers' perspectives so that we can share the best, most memorable moments of life with those customers.

Corporate Slogan



Sharing a sense of lively participation

Compliance Committee

Promotion of compliance

AEON code of conduct

CSR Management

President and CEO

AEON MALL CSR Council

Social Contribution

 Activities contributing to the local community Fund-raising activities

Social welfare activities

Volunteer activities

 Forestation activities Promotion of ISO 14001 Prevention of global

Environmental

Preservation

Protection of Internal Audit

Privacy mark promotion

·Risk information analysis ·Continuous activities for avoiding a risk Submitting opinions to the President

Risk Management Committee

Deliberation on the risk management policy

Contents

- 2 Top Message
- Company Profile
- CSR TOPICS (1) Malls in Asia











CSR TOPICS 2 Domestic Malls in Japan





CSR TOPICS ③ External Recognition











Feature 1 Mall of "Happiness"













Feature 2 New initiatives in Japan







Feature 3 Case report from ASEAN countries











22 The Five Pillars of AEON MALL CSR

Together with Local Communities

Continuous contribution to local communities













Cooperation with Partners

Building good partnership







Working Environment for Employees

Realization of work environment with high vitality



Safety Management at Malls

Constant pursuit of safety







Environmental Consideration

Implementation of environmental conservation





- Corporate Governance
- **AEON MALL Data**
- CSR Accounting Report 2017
- Third Party's Opinion

SDGs (Sustainable Development Goals)

While conducting CSR activities conforming to ISO26000, AEON MALL as a whole is working on corporate activities that contribute to the achievement of the "Sustainable Development Goals" consisting of 17 items which are described in "Transforming our world: the 2030 Agenda for Sustainable Development" that was adopted as a development goal of international community as a whole at the United Nations Summit held in September 2015. The CSR report of this fiscal year introduces AEON MALL's efforts on these development goals with description of respective marks.



2018 AEON MALL CSR 2018 AEON MALL CSR | 5