

Basic Principle

The Customer Comes First

Management Philosophy

AEON MALL is a Life Design Developer*, creating the future of community living.

* Life Design extends beyond the framework of the shopping mall. Life Design addresses functions associated with different customer life stages, including not only shopping, but also interaction with other people, cultural development, and other features contributing to future lifestyles.

■AEON MALL ESG Databook 2021 Editorial Policies

AEON MALL engages in ESG activities in accordance with ISO 26000 and conducts corporate activities as a united organization contribute to the achievement of the 17 Sustainable Development Goals defined under Transforming our World: The 2030 Agenda for Sustainable Development, which was adopted at the United Nations Sustainable Development Summit in September 2015 as an international social goal for development. This databook is a collection of data disclosing the comprehensive ESG initiatives of the AEON MALL Group. Refer to our Integrated Report 2021 and ESG Report 2021 for easily accessible information about our activities.

Information Disclosure

Financial Information	Non-Financial Information
AEON MALL Website https://www.aeonmall.com	
Integrated Report 2021	
■ Shareholder and Investor Information <ul style="list-style-type: none"> ● Management Policies ● Financial/Earnings Information ● IR Library ● Stock Information, etc. 	■ Company Information <ul style="list-style-type: none"> ■ Business Overview ■ ESG Activities ■ ESG Report (PDF) ■ ESG Databook (PDF), etc. 

- Sustainability website : <https://www.aeonmall.com/sustainability/>
- IR website : <https://www.aeonmall.com/ir/>

Period:

March 1, 2020 to February 28, 2021
 Information from outside this period is noted where necessary.

Organization:

AEON MALL Co., Ltd., group companies belonging to AEON MALL Co., Ltd., and facilities managed by these entities. Environmental indicators exclude 57 malls contracted for operations by AEON Retail Co., Ltd., urban commercial facilities including mozo wondercity, Kobe Harbor Island umie, Qualite Prix, AEON Senrito Senmonkan, Hiwada Shopping Mall, and 22 urban shopping centers.

Referenced Guidelines:

GRI Sustainability Reporting Standards 2016
 Environmental Reporting Guidelines 2018, Ministry of the Environment
 ISO26000 Guidance on Social Responsibility

CONTENTS

Basic Principle, Management Philosophy..... 1
 Message from the President and CEO3
 Promote ESG management.....4
 Certifications and Recognition From External Organizations.....7

Environment

Climate Change 11
 Biodiversity.....20
 Pollution and Resources.....22
 Water Security.....27
 Supply Chain (Environment).....30
 Environmental Accounting Summary36

Social

Responsibility to Our Customers39
 Human Rights and Local Communities.....40
 Health and Safety.....47
 Labor Standards50
 Employees55
 Supply Chain (society)58

Governance

Corporate Governance.....61
 Risk Management70
 Preventing Corruption74

Data

11-Year Financial and Non-Financial Highlights79
 FY2020 Shopping Mall Data (as of February 2021).....81
 Employee Data, Locally Hired Staff
 FY2020 Inputs/Outputs (80 Malls in Japan)86