

Working to resolve CSR issues in 4 areas of ESCG

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At the monthly "AEON MALL CSR Council Meeting" initiatives are deliberated and advanced

At AEON MALL, because we conduct business with close links to the local community, we regard resolving the community's social issues as a business mission. We aspire to be a company that is about "Creating Shared Value (CSV)", steered by "Management that regards CSR and Business as one".

The President chairs a meeting of the "AEON MALL CSR Council" every month to debate the content of initiatives and the ongoing state of issues, mainly in the four areas of E (the Environment), S (Society), G (Stronger Governance) and C (Communication).

A subordinate organization of separate committees has also been set up to manage developments in certain themes, for example, those relating to making a contribution to society and the environment.

Main topics debated under this structure in FY2017 include the "Installation of charging facilities for electric vehicles (EV)" and "How to respond to the United Nations Sustainable Development Goals (SDGs)". For SDGs, clarity is being sought regarding which of the UN goals business should focus on, and what sort of contribution it can make for the goals to be reached. We will continue to discuss these topics in the future.

As we are constantly aware of the need not just to reduce the burden our business places on the environment and society, but also to respond to societal expectations, we will seek direction of our CSR activities.

External Recognition



GRESB Real Estate Assessments

"GRESB Real Estate Assessments" is the international benchmark for assessing environmental, social and governance (ESG) performance of real assets. AEON MALL initiatives relating to consideration for the environment and sustainability were given the highest GRESB "Green Star" rating in the categories of "Management & Policy" and "Implementation & Measurement."



MSCI Japan ESG Select Leaders Index

AEON MALL is one of the constituents of the "MSCI Japan ESG Select Leaders Index", an investment index made up of stocks with an exceptional ESG performance rating, selected from the top 500 stocks by market capitalisation.



MSCI Japan Empowering Women Index (WIN)

AEON MALL is one of the constituents of the "MSCI Japan Empowering Women Index (WIN)", an investment index made up of businesses rated as having superior levels of gender diversity among their workforce. Selected from the top 500 stocks by market capitalisation.

SDGs Main Activities relating to AEON MALL's Business

The "Five Pillars" of AEON MALL's Activities

Continuous contribution to local communities

The opening of a new mall brings stable employment to the local area and feeds into increases in tax revenues and population. We are also proactively involved in other ways to contribute to the local community.

Building good partnerships

Providing information is one way in which we support the AEON Store Association (Doyu-tenkai)*1 and specialty stores in our commercial properties.

Realization of a work environment with high vitality

We are creating an environment designed to make it easier for staff to do their jobs.

Constant pursuit of safety

Whether it be from the perspective of food hygiene, disaster prevention, or any other perspective, we are dedicated to building safe shopping malls.

Implementation of environmental conservation

In addition to implementing initiatives to reduce our mall's impact on the environment in accordance with the goals of the "Aeon ECO Project,"*3 we are also calling for our customers to support our efforts.

*1 Partners who aim to work with AEON MALL to improve business performance, in accordance with our corporate ideal "to serve the community through business" and in the spirit of "one mind, one action".

SDGs & AEON MALL's Business

What is SDG?

SDGs stand for Sustainable Development Goals, of which there are seventeen, adopted at the United Nations Sustainable Development Summit in September 2015. To reach these goals there are 169 specific targets to be achieved by all nations by 2030.



Examples	Our external commitments	ISO26000 Core Subjects	SDG Themes
Expansion of New Malls Activities that contribute to the local community The "AEON Happy Yellow Receipt Campaign" is an example of a donation activity in which customers place their yellow receipts in a Donations Box. In turn, for AEON MALL donates 1% of the total amount. On AEON Day, which falls on the eleventh day of each month, as one of our "Clean & Green (C&G)" activities, we join forces with specialty store employees to clean the sidewalks, parks and roadside wooded areas around our malls.	Community involvement and development		
Support for Aeon Shop Association shops & specialty stores We have established a "Diversity Promotion Group" within the Aeon Shop Association to promote the creation of malls that are easy for shop staff to work. As well as providing a variety of information and advice to specialty store staff, we are also involved in improving the overall level of staff skills at our malls.	Fair operating practices		
Promotion of Diversity Established a "Diversity Promotion Group" Established in-mall child-care facilities*2 for staff	Organizational governance / Human rights / Labor practices		
Respect for Human Rights Every year we run an "AEON Code of Conduct & Human Rights Training" program for all employees.			
Universal Design From 2005 we introduced a full-fledged universal design program to promote the creation of malls that are both physically and emotionally agreeable places for all our customers to spend time in.	Consumer issues		
Hygiene Management We regularly carry out food hygiene inspections of all the restaurants in our malls.			
Disaster Prevention Most domestic malls have entered into written cooperation agreements with local administrators pertaining to disaster prevention and other such activities. We periodically carry out comprehensive emergency response drills.			
Effective Use of Energy Air conditioning efficiency has been improved with the installation of green/plant-based walls for mall exteriors. We have installed high efficiency LED lighting and energy efficient air conditioning & ventilation systems	The environment		
Introduction of Renewable Energy We have installed solar power generation systems and storage batteries in our malls			
Effective Use of Resources To maintain waste water quality standards, we are installing advanced facilities in our malls. We rigorously separate and recycle the waste from our malls			
Contribute to Our Customers' ECO We were the first Japanese company to participate in the "EV100*4" initiative and have installed charging facilities for electric vehicles (EV) at 142 of our malls in Japan and 10 malls in China. Develop an environment that makes it easy to visit our malls by train or bus. Through in-mall announcements and the distribution of booklets, we are raising ECO awareness among our customers and employees.			
Contribute to the Local Environment As well as implementing planting programs in the areas around our malls, whenever we open a new mall, together with our customers, we plant suitable trees in the area.			

*2 Daycare facilities as described in "Business-driven Day Care" materials from the Cabinet Office, Government of Japan.

*3 For details, please visit <https://www.aeon.info/environment/manifesto.html> (Japanese only)

*4 An international initiative begun in September 2017 by the International Environmental NGO "The Climate Group". The objective of the initiative is for business to establish the infrastructure for, and promote the use of, electric vehicles.