



# The Five Pillars of AEON MALL CSR

Based on the Five Pillars in compliance with ISO26000, we are fulfilling our corporate social responsibility

**Our work is to produce ways of living for the future along with the communities through shopping malls.**

To do so, we need to continue to build firm relationships of trust with local communities, be considerate to the environment, and further enhance safety.

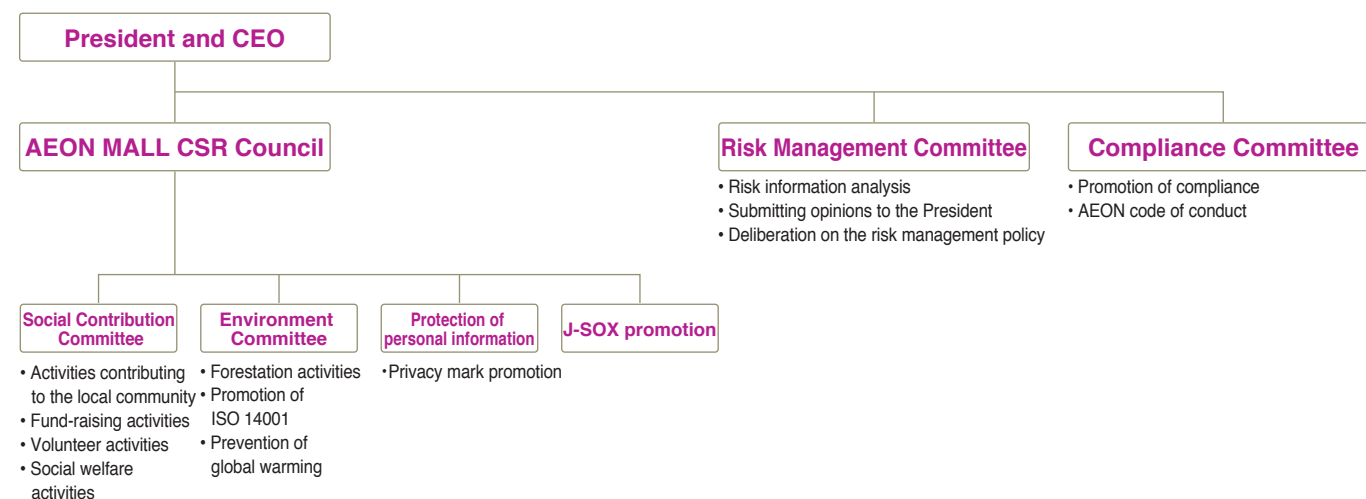
Therefore, as our corporate activities are closely related to CSR, employees of all departments are requested to fulfill their responsibilities to society through their daily duties.

With such ideas and based on ISO26000 which is the first international standard regarding social responsibility, we promote CSR activities based on the Five Pillars.

## The seven core themes set down in ISO26000

- |                              |                    |  |                    |
|------------------------------|--------------------|--|--------------------|
| 1. Organizational governance | 2. Human rights    | 3. Labor practices                       | 4. The environment |
| 5. Fair operating practices  | 6. Consumer issues | 7. Community involvement and development |                    |

## CSR Promotion System Diagram



## Structure of the Five Pillars of AEON MALL CSR

Together with Local Communities

**Continuous contribution to local society**  
Related to participation and development of the community P22

Cooperation with Partners

**Implementation of a healthy and good partnership**  
Related to fair business practice P26

Working Environment for Employees

**Realization of a workplace where everyone can work with energy and vigor**  
Related to organizational governance, human rights, and labor practice P28

Safety Management at Malls

**Sense of security generated from constant pursuit of safety**  
Related to consumer issues P30

Consideration for the Environment

**From region to planet, implementation of environmental conservation**  
Related to the environment P32

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